Where possible audit testing is linked directly to risks on the risk register, below is a summary of current assurance levels based on work completed to date.

ID	Risk	Assurance
SR1	Implementation of recommendations from the Capital Process Review is needed to improve effective capital project management	
SR10	Planning Performance at risk of Standards Authority intervention	100%
SR11	VAT partial exemption breech due to exempt VAT being close to the 5% limit	
SR12	Fraud in general	100%
SR13	Instability within financial markets adversely impacts on finance costs and investments	100%
SR14	Financial pressures to the General Fund as a result of increased levels of unemployment and increased Council Tax Support claims	
SR15	Inability to cope with significant increase in homelessness cases following the impact of COVID.	100%
SR16	Inability to contain placement costs for children looked after due to lack of sufficient in house placements	100%
SR17	Inability to recruit and retain sufficient qualified suitably experienced social workers in Children's Services impacts on cost and quality of service	100%
SR18	Inability to recruit and retain sufficient qualified suitably experienced social workers and reablement staff in Adult Services impacts on cost and quality of service	100%
SR19	Failure to identify vulnerable schools and broker appropriate support to address needs	100%
SR20	Increased demand for Adult Services impacts negatively on plans for budget efficiencies	100%
SR21	Increased demand for Children's Services impacts negatively on budget	100%
SR22	Market (Domiciliary Care Residential Care providers) failure following the Care Act/Living Wage	68%
SR23	Market (Domiciliary Care Residential Care providers) for Vulnerable Families with Children (including SEND) experiences provider failure	100%
SR25	The Deprivation of Liberty Safeguards Threshold changes significantly increases the amount of people deprived of their liberty resulting in potential for increased legal challenge	64%
SR26	Failure to respond appropriately to safeguard vulnerable adults, in line with national legislation and safeguarding adults procedures	100%
SR27	Failure to respond appropriately to safeguard vulnerable children, in line with national legislation and safeguarding children, thresholds and procedures.	100%
SR28	Working with other local commissioners to ensure their understanding of their responsibilities within the Childhood pathway.	100%
SR29	Risk of unsuccessful mobilisation of new service - Support, Recovery and Treatment In Darlington through Empowerment (STRIDE).	100%
SR3	Business Continuity Plans not in place or tested for key critical services	93%
SR33	Impact of national cost of living crisis on customers and audiences for Leisure and Cultural facilities	
SR34	Budget & resource implications arising from the ability to progress and complete schemes/projects in the event of further construction inflation, material supply and resource demands	100%
SR35	Potential impact on public transport networks if commercial services do not recover or continue to receive support from Government and routes are withdrawn	100%
SR36	Failure to meet the Council's commitment to becoming Carbon neutral by 2050	
SR37	Failure to operate an effective Channel Panel	
SR38	Reputational and regulatory risk if reinspection not successful	
SR39	The Council is unable to deliver housing targets detailed in the Local Plan as a result of the designation of nutrient neutrality catchment area	
SR40	Managing the impact of severe weather events	
SR41	Staffing risk – failure to recruit to vacant posts	
SR42	Risk of enforcement action from the ICO	62%
SR43	Risk of new dangerous variant or a significant wave of COVID-19 impact on the Council's ability to provide services as a result of a new dangerous variant or a significant wave of COVID-19 or the activation of UKESA Contingency plan.	
SR44	activation of UKHSA Contingency plan April 2023 will see the implementation of the CQC inspection framework for Adult Social Care. Due to the significant demands on adult social care, the pressures following covid, and the workforce recruitment and retention crisis will impact on the ratings- resulting in an "requiring improvement" outcome.	
SR7	Financial implications of Maintaining and conserving key capital assets within the borough	75%
SR8	Investment in regeneration projects is not delivered	100%

Theme Summary

Theme	Assurance		Auc	lit Findings	s (By Impa	act)	
meme	Assurance		VL	L	М	Н	VH
1 Accuracy of Desirion Making	78%	R A	0	0	0	0	0
1. Accuracy of Decision Making	7870	G	1	22	21	13	4
		R	0	0	0	0	0
2. Monitoring of Decisions	90%	A	0	2	2	1	0
Ŭ		G	0	7	10	3	1
		R	0	0	1	0	0
3. Information Governance	83%	A	0	4	1	0	0
		G	1	21	20	5	2
		R	0	0	0	0	0
4. Finance	95%	A	0	1	1	0	0
		G	1	5	13	5	3
5 UD Decements	100%	R	0	0	0	0	0
5. HR - Payments	100%	A G	0	2	0	1	0
		R	0	0	0	0	0
6. HR - Health & Safety	100%	A	0	0	1	1	0
o. me neath & salety	100%	G	0	1	3	0	0
		R	0	1	0	0	0
7. HR - Management	86%	A	0	0	0	0	2
		G	1	8	1	0	0
		R	0	0	0	0	0
8. Recruitment	100%	A	0	0	0	0	0
		G	0	2	1	0	0
		R	0	0	10	0	0
9. HR - Training/Qualifications/Clearances	85%	A	0	1	3	0	0
		G	0	8	10	3	0
		R	0	2	0	0	0
10. Accuracy of Payments	89%	A	0	2	0	0	0
		G	3	10	3	1	1
11. Income - Charging	81%	R A	0	0	0	0	0
11. Income - Charging	01/0	G	0	5	0	2	0
		R	0	0	0	0	0
12. Income - Payments	94%	A	0	1	0	0	0
	0.170	G	1	7	2	1	0
		R	0	0	0	0	0
13. Cash Handling	100%	A	0	1	0	0	0
		G	0	2	0	0	0
		R	0	0	0	0	0
14. Procurement/Sourcing	100%	A	0	0	2	0	0
		G	0	8	5	2	1
		R	0	0	0	0	0
15. Physical Assets/Locations	89%	A G	0	3 11	2 11	1	0
		_	0			3	0
16. Fraud	100%	R A	0	0	0	0	0
10. Hauu	100%	G	0	7	0	0	0
		R	0	0	0	0	0
17. Business Continuity	93%	A	0	2	1	0	0
		G	0	1	6	6	0
		R	0	0	0	0	0
18. Procedures	98%	A	0	0	0	0	0
		G	0	6	5	3	1
		R	0	0	0	0	0
19. Performance Management	91%	A	0	3	0	1	0
		G	0	8	9	7	4
		R	0	0	0	0	0
20. ICT Infrastructure	90%	A	0	0	0	0	2
		G	1	4	6	3	0
21 Handling of Posseste /Insident Development	1000/	R A	0	0	0	0	0
21. Handling of Requests/Incident Response	100%	A G	3	3	4	2	0
		U	5	5	4	2	0

This section of the report presents the current overall results by Service area.

		VL	L	М	Н	VH
	R	0	0	0	0	0
Finance	A	0	0	0	0	0
	G	0	0	0	0	0
	R	0	0	0	0	0
HR	A	0	0	0	0	0
	G	0	0	0	0	0
	R	0	0	0	0	0
Health & Safety	A	0	0	0	0	0
,	G	0	0	0	0	0
	R	0	0	1	0	0
Strategy, Performance & Communications	A	0	1	0	0	0
	G	3	5	1	0	1
	R	0	0	1	0	0
Children's Services	A	0	2	3	1	2
	G	0	9	17	17	6
	R	0	0	1	0	1
Adults	A	0	1	2	1	2
Audits	G	0	5	9	10	4
	R	0	0	9	0	4
Education	A	0	2	0	0	0
Education						
	G	0	9	10	2	1
	R	0	0	1	1	0
Public Health	A	0	0	0	1	0
	G	0	0	0	3	0
	R	0	0	0	0	0
Legal	A	0	0	0	0	0
	G	0	0	0	0	0
	R	0	0	0	0	0
Democratic Services & Registrars	A	0	0	0	0	0
	G	0	0	0	0	0
	R	0	0	0	0	0
Information Governance	A	0	0	0	0	0
	G	0	0	0	0	0
	R	0	0	0	0	0
Xentrall	A	0	1	1	1	0
	G	1	30	25	9	0
	R	0	0	0	0	0
Housing & Building Services	A	0	0	0	0	0
	G	0	0	0	0	0
	R	0	1	1	0	0
Community Services	A	0	9	2	0	0
	G	3	28	16	0	0
	R	0	0	1	0	0
Economic Growth	A	0	3	2	0	0
	G	0	7	10	6	0
	R	0	0	1	0	0
Transport & Capital Projects	А	0	1	2	0	0
	G	0	4	9	3	0

## Detailed Analysis of Output and Planning by Service

This section of the report will present detail of work undertaken and work planned by Service area.

	R	esults			Planned Work		
	January 2023	to	March	า 2023	April 2023	to	June 2023
	Number	R	А	G	No	Time	Monitoring
Finance	0	0	0	0	0	0	0
HR	0	0	0	0	0	0	0
Health & Safety	0	0	0	0	0	0	0
Strategy, Performance & Communications	2	1	0	1	0	0	0.4
Children's Services	11	1	0	10	24	29	2.3
Adults	8	2	2	4	9	8.5	1.6
Education	6	1	0	5	9	8.25	0.9
Public Health	3	2	0	1	1	1	0.4
Legal	0	0	0	0	0	0	0
Democratic Services & Registrars	0	0	0	0	0	0	0
Information Governance	0	0	0	0	0	0	0
Xentrall	11	0	1	10	9	10.75	2.2
Housing & Building Services	0	0	0	0	0	0	0
Community Services	11	1	4	5	23	16.5	2.7
Economic Growth	7	1	2	4	6	2.5	1.2
Transport & Capital Projects	5	1	0	4	8	7.75	1
Totals	64	10	9	44	89	84.25	12.7

## Quality, Assurance & Improvement Process

Period	Janua	ary 2023	to March 2023				
Stowardship (Cover			Stakeholders				
Stewardship (Covera	age)		Stakeholu	ers			
Measure	Target	Performance	Measure	Target	Performance		
Adequate Resources	15	13.45	Reports Issued	Qtrly	*		
Portfolio Coverage	82	87	Fraud Strategy Review	31/03/2021	*		
Presentation of Annual Report (Annual)	June	*	Client Satisfaction	TBC	*		
Presentation of Activity Report	Qtrly	*	Recommendation Implementation	TBC	*		

Process	People				
Measure	Target	Performance	Measure	Target	Performance
Self assessment against standards (Annual)	March	*	Productivity	75%	80.4%
External Assessment (Every 5 Years)	31/03/2023	*	Training (Per Financial Year)	20	9.3
Staff Meetings Held	7	12	Code of Conduct (Annual)	100%	*
Up to Date Audit Manual	31/03/2021	*	Appraisals (Annual)	100%	*

\* - to be reported as part of the annual report.

## Full Plan

ID	Control	Frequency
105	Update and report the strategic corporate risk register.	3
380	The Supporting Families programme is managed effectively.	3
661	Youth Employment Initiative financial claims are submitted in an accurate and timely manner.	3
33	Education, Health & Care Plans are completed appropriately and in a timely fashion	6
35	Section 17 payments made in respect of children are appropriately managed.	6
36	Children's cases are reviewed to ensure the type of placement remains suitable with family reunification considered.	6
42	Sufficient school places are available to meet demand.	6
44	Children's Assessment procedures are comprehensive and up to date	6
49	Children's cases are appropriately supervised with regular discussion and appropriate recording.	6
54	Systems are updated with the relevant referral information.	6
55	Accurate and timely assessment of children's referrals is undertaken.	6
78	Focussed financial support to commercial ventures	6
88	An approved Council Plan is in place which sets out the priorities of the council.	6
112	Process council tax support claims.	6
113	Process housing benefit claims	6
119	Client risk assessments are undertaken and appropriate arrangements in place for the provision of Community (SBC) and Passenger (DBC) Transport (social care and education) service usage.	6
120	Costs and demand for Community (SBC) and Passenger Transport (DBC) services are monitored to ensure the best use of resources is applied.	6
165	Adult Services have a service strategy in place and delivery is being monitored.	6
172	An up to date strategic plan is in place for the Safeguarding Adults Board.	6
174	Adult Social Care cases are allocated appropriately considering caseloads and qualification requirements.	6
176	An appropriate ICT system(s) is in place to manage and safeguard adult social care information held.	6
179	Appropriate service provision has been sourced to meet an Adult Social Care users individual needs, in accordance with Contract Procedure Rules.	6
182	Where the Authority has Deputyship/Appointeeship, appropriate authorisation/legal documentation is in place	6
250	There is a system of performance management in place for adult social care.	6
283	Disposals of ICT equipment are undertaken in an appropriate manner in line with an adequate and appropriate official disposal policy.	6
465	Public health research and local needs assessment.	6
476	Accurate and up to date MTFP projections for future years	6
478	An appropriate ICT system(s) is in place to manage and safeguard children's social care/education information held.	6
535	Children have been matched with appropriate adopters	6
573	Where there is a shortfall in specialist housing facilities managed by the authority to meet demand, external provision is effectively sourced.	6
577	The correct charges are raised for Housing Rents.	6
716	Bridges quality and compliance systems are operating effectively	6
820	There is a system of performance management in place for children's social care.	6
22	Adequate and effective after school, day care and residential short breaks provision is available for children with a care plan.	12
23	Assessment and appointment of suitable in-house foster carers.	12
24	Appropriate arrangements are in place to assess the suitability of adopters.	12
26	Attainment in schools is appropriately monitored.	12
28	In-house carers within children's residential settings receive appropriate training.	12

32Education, Health & Care Plans are appropriately monitored45Staff assessing children's cases have the relevant qualifications and clearances.46Business continuity arrangements are in place to continue to deal with children's referrals.48Hard-copy Children's case files are appropriately managed and safeguarded.64Clear acquisition, disposal and revaluation process for land and buildings.68Clear budget process and timetable is in place which could be followed by team members as and when required.72Treasury Management Strategy and its implementation in relation to investments meets the Prudential Code and Treasury Management Code of Practice.76Ensure accurate monitoring of capital programme and schemes79Maintain formula and support for funding schools and high needs.81Operate clear arrangements for billing and collection of council tax and business rates86Undertake forward planning and projections of external factors in respect of income and expenditure and feed into MTFP.96Prepare annual governance statement97Prepare statement of accounts104Monitor and support quality of adult care provision.114requirements for servicing and road worthiness.125Free school meals are provided to eligible pupils.136Bridge Inspections are undertaken in accordance with an appropriate specified programme.138Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.138Business continuity arrangements are in place in order to continue to receive adult referrals and under	12 12 12 12 12 12 12 12 12
466Business continuity arrangements are in place to continue to deal with children's referrals.476Hard-copy Children's case files are appropriately managed and safeguarded.476Clear acquisition, disposal and revaluation process for land and buildings.478Clear budget process and timetable is in place which could be followed by team members as and when required.479Treasury Management Strategy and its implementation in relation to investments meets the Prudential Code and Treasury Management Code of Practice.476Ensure accurate monitoring of capital programme and schemes479Maintain formula and support for funding schools and high needs.481Operate clear arrangements for billing and collection of council tax and business rates476Prepare annual governance statement477Prepare annual governance statement478Prepare statement of accounts479Wonitor and support quality of adult care provision.474Vehicles used in the provision of Community (SBC) and Passenger (DBC) Transport services are suitable and meet requirements for servicing and road worthiness.479Free school meals are provided to eligible pupils.470Bridge Inspections are undertaken in accordance with an appropriate specified programme.471Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.479Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.	12 12 12 12 12 12
<ul> <li>Hard-copy Children's case files are appropriately managed and safeguarded.</li> <li>Clear acquisition, disposal and revaluation process for land and buildings.</li> <li>Clear budget process and timetable is in place which could be followed by team members as and when required.</li> <li>Treasury Management Strategy and its implementation in relation to investments meets the Prudential Code and Treasury Management Code of Practice.</li> <li>Ensure accurate monitoring of capital programme and schemes</li> <li>Maintain formula and support for funding schools and high needs.</li> <li>Operate clear arrangements for billing and collection of council tax and business rates</li> <li>Undertake forward planning and projections of external factors in respect of income and expenditure and feed into MTFP.</li> <li>Prepare annual governance statement</li> <li>Prepare statement of accounts</li> <li>Monitor and support quality of adult care provision.</li> <li>Vehicles used in the provision of Community (SBC) and Passenger (DBC) Transport services are suitable and meet requirements for servicing and road worthiness.</li> <li>Free school meals are provided to eligible pupils.</li> <li>Bridge Inspections are undertaken in accordance with an appropriate specified programme.</li> <li>Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.</li> <li>Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.</li> </ul>	12 12 12 12
<ul> <li>Clear acquisition, disposal and revaluation process for land and buildings.</li> <li>Clear budget process and timetable is in place which could be followed by team members as and when required.</li> <li>Treasury Management Strategy and its implementation in relation to investments meets the Prudential Code and Treasury Management Code of Practice.</li> <li>Ensure accurate monitoring of capital programme and schemes</li> <li>Maintain formula and support for funding schools and high needs.</li> <li>Operate clear arrangements for billing and collection of council tax and business rates</li> <li>Undertake forward planning and projections of external factors in respect of income and expenditure and feed into MTFP.</li> <li>Prepare annual governance statement</li> <li>Prepare statement of accounts</li> <li>Monitor and support quality of adult care provision.</li> <li>Vehicles used in the provision of Community (SBC) and Passenger (DBC) Transport services are suitable and meet requirements for servicing and road worthiness.</li> <li>Free school meals are provided to eligible pupils.</li> <li>Bridge Inspections are undertaken in accordance with an appropriate specified programme.</li> <li>Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.</li> <li>Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.</li> </ul>	12 12 12
<ul> <li>Clear budget process and timetable is in place which could be followed by team members as and when required.</li> <li>Treasury Management Strategy and its implementation in relation to investments meets the Prudential Code and Treasury Management Code of Practice.</li> <li>Ensure accurate monitoring of capital programme and schemes</li> <li>Maintain formula and support for funding schools and high needs.</li> <li>Operate clear arrangements for billing and collection of council tax and business rates</li> <li>Undertake forward planning and projections of external factors in respect of income and expenditure and feed into MTFP.</li> <li>Prepare annual governance statement</li> <li>Prepare statement of accounts</li> <li>Monitor and support quality of adult care provision.</li> <li>Vehicles used in the provision of Community (SBC) and Passenger (DBC) Transport services are suitable and meet requirements for servicing and road worthiness.</li> <li>Free school meals are provided to eligible pupils.</li> <li>Bridge Inspections are undertaken in accordance with an appropriate specified programme.</li> <li>Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.</li> <li>Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.</li> </ul>	12 12
<ul> <li>Treasury Management Strategy and its implementation in relation to investments meets the Prudential Code and Treasury Management Code of Practice.</li> <li>Ensure accurate monitoring of capital programme and schemes</li> <li>Maintain formula and support for funding schools and high needs.</li> <li>Operate clear arrangements for billing and collection of council tax and business rates</li> <li>Undertake forward planning and projections of external factors in respect of income and expenditure and feed into MTFP.</li> <li>Prepare annual governance statement</li> <li>Prepare statement of accounts</li> <li>Monitor and support quality of adult care provision.</li> <li>Vehicles used in the provision of Community (SBC) and Passenger (DBC) Transport services are suitable and meet requirements for servicing and road worthiness.</li> <li>Free school meals are provided to eligible pupils.</li> <li>Bridge Inspections are undertaken in accordance with an appropriate specified programme.</li> <li>Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.</li> <li>Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.</li> </ul>	12
72Management Code of Practice.76Ensure accurate monitoring of capital programme and schemes79Maintain formula and support for funding schools and high needs.81Operate clear arrangements for billing and collection of council tax and business rates86Undertake forward planning and projections of external factors in respect of income and expenditure and feed into MTFP.96Prepare annual governance statement97Prepare statement of accounts104Monitor and support quality of adult care provision.114Vehicles used in the provision of Community (SBC) and Passenger (DBC) Transport services are suitable and meet requirements for servicing and road worthiness.132Free school meals are provided to eligible pupils.146Bridge Inspections are undertaken in accordance with an appropriate specified programme.158Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.163Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.	
79Maintain formula and support for funding schools and high needs.81Operate clear arrangements for billing and collection of council tax and business rates86Undertake forward planning and projections of external factors in respect of income and expenditure and feed into MTFP.96Prepare annual governance statement97Prepare statement of accounts104Monitor and support quality of adult care provision.114Vehicles used in the provision of Community (SBC) and Passenger (DBC) Transport services are suitable and meet requirements for servicing and road worthiness.132Free school meals are provided to eligible pupils.146Bridge Inspections are undertaken in accordance with an appropriate specified programme.158Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.163Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.	
81Operate clear arrangements for billing and collection of council tax and business rates86Undertake forward planning and projections of external factors in respect of income and expenditure and feed into MTFP.96Prepare annual governance statement97Prepare statement of accounts104Monitor and support quality of adult care provision.114Vehicles used in the provision of Community (SBC) and Passenger (DBC) Transport services are suitable and meet requirements for servicing and road worthiness.132Free school meals are provided to eligible pupils.146Bridge Inspections are undertaken in accordance with an appropriate specified programme.158Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.163Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.	12
<ul> <li>Undertake forward planning and projections of external factors in respect of income and expenditure and feed into MTFP.</li> <li>Prepare annual governance statement</li> <li>Prepare statement of accounts</li> <li>Monitor and support quality of adult care provision.</li> <li>Vehicles used in the provision of Community (SBC) and Passenger (DBC) Transport services are suitable and meet requirements for servicing and road worthiness.</li> <li>Free school meals are provided to eligible pupils.</li> <li>Bridge Inspections are undertaken in accordance with an appropriate specified programme.</li> <li>Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.</li> <li>Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.</li> </ul>	12
<ul> <li>Prepare annual governance statement</li> <li>Prepare statement of accounts</li> <li>Monitor and support quality of adult care provision.</li> <li>Vehicles used in the provision of Community (SBC) and Passenger (DBC) Transport services are suitable and meet requirements for servicing and road worthiness.</li> <li>Free school meals are provided to eligible pupils.</li> <li>Bridge Inspections are undertaken in accordance with an appropriate specified programme.</li> <li>Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.</li> <li>Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.</li> </ul>	12
<ul> <li>97 Prepare statement of accounts</li> <li>104 Monitor and support quality of adult care provision.</li> <li>114 Vehicles used in the provision of Community (SBC) and Passenger (DBC) Transport services are suitable and meet requirements for servicing and road worthiness.</li> <li>132 Free school meals are provided to eligible pupils.</li> <li>146 Bridge Inspections are undertaken in accordance with an appropriate specified programme.</li> <li>158 Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.</li> <li>163 Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.</li> </ul>	12
<ul> <li>Monitor and support quality of adult care provision.</li> <li>Vehicles used in the provision of Community (SBC) and Passenger (DBC) Transport services are suitable and meet requirements for servicing and road worthiness.</li> <li>Free school meals are provided to eligible pupils.</li> <li>Bridge Inspections are undertaken in accordance with an appropriate specified programme.</li> <li>Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.</li> <li>Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.</li> </ul>	12
<ul> <li>114 Vehicles used in the provision of Community (SBC) and Passenger (DBC) Transport services are suitable and meet requirements for servicing and road worthiness.</li> <li>132 Free school meals are provided to eligible pupils.</li> <li>146 Bridge Inspections are undertaken in accordance with an appropriate specified programme.</li> <li>158 Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.</li> <li>163 Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.</li> </ul>	12
<ul> <li>requirements for servicing and road worthiness.</li> <li>Free school meals are provided to eligible pupils.</li> <li>Bridge Inspections are undertaken in accordance with an appropriate specified programme.</li> <li>Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.</li> <li>Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.</li> </ul>	12
146       Bridge Inspections are undertaken in accordance with an appropriate specified programme.         158       Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.         163       Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.	12
110       Disabled Facilities Grants/Helping Hands recipients meet grant eligibility criteria, payments and contributions are correct.         158       Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.         163       Example of the table of the table of table	12
<ul> <li>Business continuity arrangements are in place in order to continue to receive adult referrals and undertake assessments.</li> </ul>	12
	12
168 Referral and Assessment Procedures (Adults) are comprehensive and up to date.	12
	12
169 Appropriate financial monitoring is in place in respect of the Better Care Fund (BCF).	12
171 Non-financial targets as set out in the Better Care Fund (BCF) plan are being met.	12
173 Monitoring of care provider service delivery supports safeguarding activities and outcomes.	12
<sup>175</sup> Adult Social Care referrals and assessments are processed in an accurate and timely manner, with decision making and actions fully documented.	12
178 Staff working in settings for adults are suitably qualified and receive appropriate training.	12
Appropriate monitoring of residential placement transfers is in place to ensure it continues to meet the needs of the individual.	12
184 Accurate charges for contributions to care costs are made to service users.	12
Procurement by Legal Services is in line with contract procedure rules and value for money principles.	12
Posts requiring a DBS check are identified and requirements are in line with legislation.	12
228 Venues for events are appropriate.	12
249 Timely and accurate financial assessments are undertaken for service users wishing to take up a service.	12
251 Sufficient health & safety measures/risk assessments are in place/undertaken at individual adults establishments.	12
Arrangements are in place to ensure Day Services, Residential and Supported Living service provision continues if there was a loss of staff or premises.	12
255 Care packages are receiving appropriate approval, and include all relevant information.	12
256 Formal signed agreements in place between LA/ICB in accordance with relevant guidance.	12
257 Appropriate arrangements are in place to continue managing clients finances in the event of disruption.	12
260 Food & Hygiene premises rating system is updated regularly and published.	12
272 Breaches of planning control are investigated and enforcement action initiated as necessary.	12
285 Progress towards the ICT strategy goals is monitored and reported on.	
Appropriate disaster recovery plans and procedures are in place to support recovery from a partial or total loss of significant ICT systems/servers.	12

290	Where applicable, appropriate internal disaster recovery arrangements (including backup, replication and snapshot facilities) are in place to cover significant ICT system/servers.	12
295	Appropriate formal documented ICT project management standards/policies have been established.	12
299	Adequate controls are in place to ensure data in the cloud is adequately protected.	12
302	Anti-virus controls are in place for relevant elements of the ICT infrastructure including servers and individual machines.	12
303	An appropriate infrastructure is in place to facilitate the organisation's firewalls.	12
304	Appropriate periodic IT Health checks (or other equivalent exercises) are undertaken in order to identify and categorise significant security issues/vulnerabilities. Work is then undertaken to remediate these issues/vulnerabilities where appropriate.	12
306	Adequate and appropriate patching of host and guest operating systems is undertaken.	12
309	Adequate and appropriate change controls are in place.	12
313	The Resourcelink payroll system calculates all payments correctly.	12
348	DBS check renewals are undertaken for Adults and Health staff	12
355	Up to date and accessible procedures available to support the management of children's case files.	12
356	Address patterns of absence and promote regular attendance at school.	12
359	Training, support and development is in place for foster carers/special guardians.	12
361	Training, support and development is in place for adoptive parents and families.	12
363	The adoption process is adequately documented to ensure a suitable, safe placement is found within an adequate time period in the absence of key personnel.	12
365	Management and oversight of youth offending cases improve outcomes for young people involved in criminal justice system or at risk of becoming involved.	12
367	The Council has a strategy in place to deliver public health services to the community.	12
371	Information held about children, young people and their families is appropriate/up to date and sharing is in line with GDPR and IARs.	12
378	Pupil premium funding is used effectively.	12
392	Compliance with Department for Transport (DfT) funding terms and conditions for grant payments received.	12
396	Accurate and timely returns are provided to support New Homes Bonus.	12
397	Economic Growth Strategy and Economic Growth Plan is monitored and milestones achieved.	12
399	Support is provided to new and existing businesses.	12
405	Effective management of grants received to support jobs and growth.	12
408	Monitor re-offending rates and target resources towards young people at risk of re-offending.	12
416	Trading standards investigations are recorded accurately either as a result of a programmed inspection or in response to a complaint and the results circulated as necessary including general guidance as necessary.	12
464	Effective commissioning and procurement of public health services and programmes.	12
466	Delivery of the Health and Wellbeing Strategy.	12
471	Achievement of completion rate targets for mandatory on-line information governance training.	12
479	Up to date and accessible procedures available to support the management of Adult Social Care users files.	12
484	Suitability of approved in-house foster carers is monitored.	12
499	Continued eligibility for a free school meal is monitored and appeals are handled appropriately.	12
523	Where financial assistance has been provided to businesses these are being monitored for compliance.	12
536	Breakdowns in placements are handled effectively.	12
539	Monitoring is undertaken of care packages for continued suitability.	12
662	Sufficient performance monitoring is in place to ensure the aims and objectives of the Youth Employment Initiative programme are being successfully achieved.	12
740	Staff within Transport and Capital projects have completed mandatory information governance training.	12
741	Staff within Public Health have completed mandatory information governance training.	12
742	Staff within Children's Services have completed mandatory information governance training.	12
743	Staff within Adults Service have completed mandatory information governance training.	12

744	Staff within Education services have completed mandatory information governance training.	12
745	Staff within Economic Growth have completed mandatory information governance training.	12
747	Staff within Strategy, performance and communications have completed mandatory information governance training.	12
749	Staff within Law & Governance have completed mandatory information governance training.	12
794	Food & Hygiene premises rating system programme of inspections is effectively managed.	12
795	Staff within Community Services have completed mandatory information governance training.	12
812	Staff within Commissioning, performance and transformation have completed mandatory information governance training.	12
819	Compliance with Department for Transport (DfT) incentive funding terms and conditions for grant payments received.	12
20	Policies and procedures are in place to ensure a child in care's life story is documented.	18
21	A robust training and support regime is in place for new teachers.	18
25	Arrangements are in place to manage the breakdown of a placement	18
29	Hard copy information held in Children's Residential Homes is appropriately safeguarded.	18
34	Health & safety of children's placements is monitored	18
38	Plans are in place to manage the loss of a school and provide continuity of education.	18
39	School governors receive an appropriate level of support and training	18
40	School places have been allocated in accordance with admissions policies.	18
53	Procedures for managing referrals (Children's) and undertaking initial assessments are comprehensive and up to date.	18
56	Agreements for early years provision are in place and being complied with and monitoring visits are being undertaken.	18
59	Allocation of school budgets in line with funding formula.	18
67	School investment plan in place to ensure appropriate number and quality of places available.	18
69	Clear contract procedure rules.	18
75	Ensure accurate in-year financial monitoring	18
77	Financial appraisal completed as part of business case/options appraisal	18
89	Development of an appropriate risk assessed H&S audit programme.	18
91	Delivery of an effective Internal Audit Service in compliance with Accounts & Audit Regulations.	18
93	Requests for information are handled in line with requirements of the Freedom of Information Act.	18
107	Ensure specifications are clear and include all requirements for safe care	18
109	Crisis and emergency/settlement support.	18
115	Appropriate risk assessments are undertaken within the Passenger Transport service, and measures are in place to ensure the health and safety of Council employees.	18
116	Council employed drivers and passenger assistants hold the necessary clearances, licences, qualifications and training.	18
117	Contractors and sub-contractors involved in the provision of passenger transport hold the necessary clearances, licences, qualifications and insurance.	18
130	Catering and cleaning staff have been subject to appropriate disclosure checks.	18
134	Arrangements are in place for inspection and maintenance of security and surveillance equipment.	18
135	Civic enforcement decisions are consistent, fair, proportionate and necessary; in line with legislation.	18
138	Community engagement and communication to highlight and reduce environmental crime.	18
139	Ensure the health and safety of enforcement officers.	18
141	Sensitive personal information in relation to Telecare (SBC) and Lifeline (DBC) clients is managed in line with GDPR requirements.	18
142	Lifeline (DBC) and OneCall (SBC) staff hold appropriate qualifications and DBS clearances, and receive regular training.	18
147	Highway inspections are undertaken in accordance with an appropriate specified programme.	18

148	Street Lighting inspections and associated electrical testing are undertaken in accordance with an appropriate specified programme and relevant legislation/guidance.	18
150	Car Parking Strategy in place which is up to date and considers resident, disabled and general parking requirements.	18
151	Road closures are undertaken following appropriate consultation and required notifications are completed within relevant timescales.	18
152	The authority is committed to reducing it's carbon footprint and supporting residents and businesses to reduce theirs.	18
153	The highways network resilience to extreme events such as weather has been fully established and plans are in place to manage this.	18
157	The authority has an adequate, appropriate and up to date Homeless Reduction and Prevention Strategy in place.	18
159	HMO properties are licensed.	18
162	The authority has an adequate, appropriate and up-to-date Local Plan in place.	18
177	Adult Social Care staff are aware of Health & Safety requirements and have received appropriate H & S training.	18
183	Where legal charges have been placed on a service user's property, appropriate deferred payment/legal documentation is in place	18
188	A current Carers Strategy is in place.	18
189	Professionals are appropriately trained and qualified to undertake BIA/DoLS assessments.	18
190	Professionals employed to undertake DOLS assessments are procured and employed via correct processes.	18
193	Payments made to providers of employee benefit schemes are accurate.	18
194	Corporate initiatives are in place to help prevent sickness absence.	18
195	Procurement of contracts in place for provision of employee therapy is undertaken in line with contract procedure rules and appropriate monitoring undertaken.	18
200	The Council maintains an accurate and up to date land charges register.	18
206	Communication activities are aligned with corporate priorities and are delivered consistently and effectively.	18
216	Land charge related searches are completed effectively and within a reasonable timescale.	18
220	Appropriate checks have been undertaken prior to placing someone on the Employee Protection Register.	18
221	Information security and sharing protocols in relation to occupational health and employee therapy provision is in line with data protection legislation.	18
223	Effective procurement/commissioning of training and development providers ensures value for money and compliance with contract procedure rules.	18
227	Arts Council funding is used appropriately and conditions complied with.	18
232	Learning and Skills Tutors are suitably qualified, trained and have necessary clearances.	18
234	Library stock is adequately recorded, managed and its condition is 'fit for purpose'.	18
235	Adequate emergency response plans are in place for events and venues.	18
236	Arts and museum assets are adequately safeguarded and insured.	18
245	Maintain an accurate and up to date electoral register, which conforms to Electoral Commission requirements.	18
261	Adequate performance information is maintained and is appropriately utilised within the Highways Department.	18
263	Appropriate measures are in place to identify, record and investigate significant flooding incidents.	18
264	The authority has an adequate, appropriate and up to date Highway Infrastructure Asset Management Strategy (HIAMS) in place.	18
265	Street works are licensed, inspected and where applicable, appropriate charges are issued and collected for overruns/fines.	18
270	Building control decisions are appropriately authorised and made in line with Building Regulations.	18
271	Residential delegated planning applications are considered and determined in line with the local development plan, national planning framework, gives consideration to the provision of green spaces and is dealt with within the appropriate timescale.	18
274	Section 106 agreements utilised effectively and obligations are complied with.	18
279	High level Active Directory administration privileges/credentials are only assigned to appropriate individuals.	18
284	An appropriate current documented and approved ICT strategy is in place.	18

286	ICT equipment located in computer facilities is adequately and appropriately protected from significant environmental threats.	18
292	Use of email facilities by users is adequately controlled.	18
296	Appropriate formal agreements are in place with any external parties involved in the management and operation of the networks.	18
297	Network infrastructure/equipment is appropriately managed and protected.	18
298	Adequate and appropriate arrangements are in place in respect of business continuity and disaster recovery for the network infrastructure (including backup arrangements and arrangements to ensure network resilience).	18
300	Appropriate security/usage policies for users are in place to provide important guidance to users of the ICT facilities.	18
301	Users of ICT facilities are appropriately controlled.	18
307	Appropriate access controls are in place to secure the virtualised environment.	18
308	An appropriate inventory of all significant ICT equipment is maintained. Including servers, PCs, laptops, tablets, etc.	18
310	HMRC reporting requirements are being complied with.	18
311	Information on payslips meets statutory requirements and is correct.	18
320	Information held in systems relating to HR are accurate and up to date.	18
325	Invoice certification procedures should confirm that: goods and services have been received; prices have been checked; discounts have been taken and the invoice has not been paid before.	18
326	All invoices/requisitions are expenditure coded.	18
329	The authority complies with HMRC CIS scheme.	18
330	Invoices give details of what the debts relate to, the goods and services provided and dates of provision, and are coded to the correct service.	18
332	Arrears recovery procedures are clearly defined and implemented in all cases. Reminder and recovery action periods are suitable for the types of debtor involved. Like debtors are treated equally.	18
334	A master record of periodical income records the amount and due dates of all sums which become due under the terms of leases, rents, licences, and wayleaves etc., amendments may be made to the master record by nominated officers only (on standard forms controlled by the Finance department) and certified by authorised officers.	18
338	Pension deductions are taken each month from employee's pay at the appropriate rate.	18
341	The total contributions collected from both the employee and the employer are paid to the relevant pension fund in full.	18
346	The authority exercises powers to ensure safe, high quality standards in the private housing sector.	18
349	Safeguarding and child protection policies are in place, schools have an appointed designated safeguarding lead and arrangements are in place for appropriate training of staff.	18
351	Monitoring of Children's safeguarding partnership arrangements ensure effective multi agency working.	18
353	Suitability of emergency unregulated/unregistered placements.	18
358	Pathway plans support care leavers in managing the transition from school to higher education, training or employment.	18
364	Effective recruitment and retention of foster carers meets demand for places, including ongoing campaigns promoting the role.	18
368	Ensure the delivery of advice, support and refuge accommodation for victims of domestic abuse.	18
370	Commercial delegated planning applications are considered and determined in line with the local development plan, national planning framework, gives consideration to the provision of green spaces and are dealt with in accordance of the appropriate timescale.	18
381	Prioritised support and provision to tackle fuel poverty and deliver the Affordable Warmth Strategy.	18
382	Monitor delivery of community partnership objectives and key priorities.	18
383	Strategic plans and framework are in place to tackle poverty.	18
390	Commitment to road safety and reducing road casualties.	18
393	Appropriate and timely response to a homelessness Duty to Refer request.	18
402	Tackling town centre property vacancies.	18
403	Promotion of the borough and town centres as a great place to invest, trade and visit.	18
412	An accurate and complete register of licences issued is maintained.	18

413	Licence applications are subject to appropriate review and approval, evidence of background and eligibility.	18
415	A programme of trading standards inspections and sample tests has been identified using a risk assessment process.	18
417	Compliance with licence conditions is monitored and appropriate sanctions taken when necessary.	18
423	Appropriate and up to date emergency plans are in place to guide a coordinated response to a major incident.	18
428	Provide effective short-term support to individuals following a discharge from hospital or to prevent hospital admission.	18
449	Cemeteries and memorials are well maintained and health and safety risks managed.	18
450	Crematorium inspection and monitoring to reduce the impact of emissions.	18
455	Inspection and maintenance of Council owned play facilities and skate parks.	18
457	There is a register of land owned and a sustainable grounds maintenance/landscaping programme in place.	18
467	A Gypsy Traveller Accommodation Assessment (GTAA) is undertaken to identify pitch requirements.	18
470	Compliance with the Health and Social Care Information Centre (HSCIC) Information Governance Toolkit (now called NHS data security and protection toolkit)	18
472	A central record of Information Asset Registers is maintained and checked for completeness.	18
473	There is a corporate arrangement in place for the secure destruction of paper records.	18
474	Appropriate email encryption is in place for sharing sensitive information.	18
477	Information asset registers are in place for each service and are being complied with.	18
485	In-house foster carer details are accurately recorded and updated.	18
486	Information relating to adopters is accurately recorded and up to date.	18
487	Adopter suitability appeals are appropriately managed.	18
488	School admissions appeals are appropriately managed.	18
491	There is a system of performance management in place to establish the effectiveness of HR policies, procedures and initiatives.	18
494	Leisure provision requirements are understood and effectively sourced.	18
503	The programme of trading standards inspections and sample testing is being monitored for completion.	18
510	Monitoring is undertaken to ensure compliance with planning decisions and appeals are handled appropriately.	18
511	Inspections of building work are undertaken to ensure compliance.	18
513	Building control decisions are accurately recorded.	18
526	Changes in circumstances for council tax support and housing benefit claimants are processed appropriately.	18
527	Records relating to Council Tax Support and Housing Benefits are accurate and up to date.	18
531	Exclusions/Pupils at risk of exclusion are reviewed and action taken to address issues.	18
532	Pathway plans are reviewed.	18
533	Pathway plans are accurate and up to date on the system.	18
534	Any payments agreed as part of the Pathway Plan have been paid correctly.	18
537	Accurate and up to date information is recorded for adoption cases.	18
538	Monitoring of Adult's safeguarding partnership arrangements ensure effective multi agency working.	18
548	Payments made for discretionary housing payments are accurate.	18
552	Plans are in place to continue to deliver housing/council tax support during an emergency.	18
557	The community engagement and heritage crime grant funding received is appropriately dealt with.	18
574	Effective management of external payments and expenses associated with independent DoLS assessors.	18
663	Effective sourcing of child placements.	18
676	COVID Testing in Schools & Colleges	18
746	Staff within Resources have completed mandatory information governance training.	18
748	Staff within Housing and Revenue services have completed mandatory information governance training.	18
751	Robust authorisation processes are in place for the payment of creditors.	18
796	Staff are aware of the confidential reporting/whistleblowing policy and nominated officers have received appropriate training.	18

327         Records and confidentially in relation to confidential/whistleblowing reports are appropriate, acknowledged within timescales, and in line with         18           328         Investigation into confidential/whistleblowing reports are appropriate, acknowledged within timescales, and in line with         18           321         Staff within Darington Partnership have completed mandstroy information governance training.         18           323         Cash in Children's Services is appropriately safeguarded and recordied.         24           424         Payments made to early years providers are accurate         24           425         Cash in Children's Curtres is appropriately safeguarded and recordied,         24           426         Payments made to early years providers are accurate         24           427         Clear fraud prevention and detection arrangements         24           428         Operate Stockhon Colections arrangements and bad debt arrangements in compliance with relevant legislation.         24           429         Implement do commersion and provide advice and guidance materials.         24           430         Delever host his safety training regorame and provide advice and guidance materials.         24           441         Transport provision is in line with client eligibility criteria.         24           441         Transport provision is in line with client eligibility criteria.         24 <th></th> <th></th> <th></th>			
798Unit interest Disclosure Act.189811Staff within Darington Partnership have completed mandatory information governance training.181821Sahin Children's Services is appropriately safeguarded.241826Cash in Children's Gentres is appropriately safeguarded.241826Payments made to early years providers are accurate241827Payments made to early years providers are accurate241828Cash in Children's Gentres is appropriately and steps taken to verify figures for early years contracts.241829Payments made to early years providers are accurate241830Operate Stockton Collections arrangements241831Operate Stockton Collections arrangements241841Operate Stockton Collections arrangements and bad debt arrangements in compliance with relevant legislation.241842Properate and solumit accurate financial returns by deadlines - RA/RO/Capital241843Undertake health & safety trivestigations.242844Properate and solumit accurate financial returns by deadlines - RA/RO/Capital241845Socura and effective arrangements for the collection, recording and recovery of income in respect of Community (SC) and procedure rules.242846Properate and fetcive arrangements for the collection, recording and recovery of income in respect of Community (SC) and procedure rules.241847Socura and effective arrangements for the collection, recording and recovery of income in respect of Community (SC) and procedure rules.241848Socura a	797	Records and confidentiality in relation to confidential/whistleblowing reports are maintained.	18
30       Cash in Children's Services is appropriately safeguarded.       24         31       Cash in Children's Centres is appropriately safeguarded.       24         32       Cash in Children's Centres is appropriately safeguarded.       24         33       Cash in Children's Centres is appropriately and step taken to verify figures for early years contracts.       24         34       Annual maintenance plans are in place for all Council owned operating premises.       24         34       Delivery of contract management plans.       24         35       Operate Stockton Collections arrangements and bad dela arrangements in compliance with relevant legislation.       24         36       Operate Stockton Collections arrangements and bad delice and guidance materials.       24         36       Operate Stockton Collections arrangements and bad delice and guidance materials.       24         37       Deliver health & safety training programme and provide advice and guidance materials.       24         38       Operate advice and stocktors propriately intergramme.       24         39       Indertake health & safety training programme and provide advice and guidance materials.       24         39       Indertake health & safety training programme and provide advice and guidance materials.       24         30       Indertake health & safety training programme and procide advice and guidance materials.       24	798		18
38Cash in Children's Centres is appropriately safeguarded.2460Headcount is being undertaken accurately and steps taken to verify figures for early years contracts.2461Payments made to early years providers are accurate2462Payments made to early years providers are accurate2463Annual maintenance plans are in place for all Council owned operating premises.2464Clear fraud prevention and detection arrangements2470Clearer for contract management plans.2471Operates Stockton Collections arrangements and bad debt arrangements in compliance with relevant legislation.2472Coordinate complaints process.2473Delivery of contract management plans.2474Implement the counter fraud strategy2474Prepare and submit accurate financial returns by deadlines - RA/RO/Capital2474Prepare and submit accurate financial returns by deadlines - RA/RO/Capital2474Prepare and submit accurate financial returns by deadlines - RA/RO/Capital2474Stategies are in place to monitor and manage the demand for school mesis in the short, medium and ong term.2474Stategies are in place to monitor and manage the demand for school mesis in the short, medium and ong term.2475Charges for internal and actering and cleaning storkic are effectively maintained.2476Prevente the health and step of catering and cleaning storkic are effectively maintained.2477Charges for internal and actering accurate are an indi	811	Staff within Darlington Partnership have completed mandatory information governance training.	18
60         Headcount is being undertaken accurately and steps taken to verify figures for early years contracts.         24           61         Payments made to early years providers are accurate         24           63         Annual maintenance plons are in place for all Council owned operating premises.         24           70         Clear fraud prevention and detection arrangements         24           73         Deliver of contract management plans.         24           74         Co-ordinate complaints process.         24           70         Deliver beath & stafety training programme and provide advice and guidance materials.         24           71         Undertake health & safety training programme and provide advice and guidance materials.         24           71         Undertake health & safety training programme and provide advice and guidance materials.         24           72         Indertake health & safety training programme and provide advice and guidance materials.         24           73         Undertake health & safety training programme and provide advice and guidance materials.         24           73         Undertake health & safety training programme and provide advice and guidance materials.         24           74         Procement of transport troutes, goods and services ensures compliance with value for money principles and contract         24           74         Procement of transpo	30	Cash in Children's Services is appropriately safeguarded and reconciled.	24
121Payments made to early years providers are accurate24123Annual maintenance plans are in place for all Council owned operating premises.24124Debt Management of commercial properties is effective.24125Delivery of contract management plans.24126Operate Stockton Collections arrangements and bad debt arrangements in compliance with relevant legislation.24127Delivery of contract management plans.24128Operate Stockton Collections arrangements and bad debt arrangements in compliance with relevant legislation.24129Implement the counter fraud strategy24120Indertate health & Safety training programme and provide advice and guidance materials.24121Indertate health & Safety training programme and provide advice and guidance materials.24122Indertate health & Safety training programme and provide advice and guidance materials.24129Indertate health & Safety training programme and provide advice and guidance materials.24120Indertate health & Safety training programme and provide advice and guidance materials.24121Indertate health & Safety training programme and provide advice and guidance materials.24122Indertate health & Safety training programme and provide advice and guidance materials.24123Indertate health & Safety training programme and provide advice ensures compliance with value for money principles and contract24123Secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SB	58	Cash in Children's Centres is appropriately safeguarded.	24
13.Annual maintenance plans are in place for all Council owned operating premises.2466Debt Management of commercial properties is effective.2470Clear fraud prevention and detection arrangements2481Operate Stockton Collections arrangements and bad debt arrangements in compliance with relevant legislation.2482Operate Stockton Collections arrangements and bad debt arrangements in compliance with relevant legislation.2483Operate Stockton Collections arrangements and bad debt arrangements in compliance with relevant legislation.2490Deliver health & stefety training programme and provide advice and guidance materials.2491Implement the counter fraud strategy2492Implement the counter fraud strategy2493Undertake health & safety investigations.24194Prepare and submit accurate financial returns by deadlines - RA/RO/Capital24195Procurement of transport routes, goods and services ensures compliance with value for money principles and contract procedure rules.24194Prepare and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and passenger Transport (DBC).24195Ebern received.24196Assets and equipment owned by the catering and cleaning provision are raised accurately and promptly, and income due has been received.24196Preser for internal and external catering and cleaning staff, service users and the public.24197Accurate charging and effective inrome management in relati	60	Headcount is being undertaken accurately and steps taken to verify figures for early years contracts.	24
66Debt Management of commercial properties is effective.2470Clear fraud prevention and detection arrangements2471Delivery of contract management plans.2472Delivery of contract management plans.2473Deliver backth & Safety training programme and provide advice and guidance materials.2474Derote mealth & safety training programme and provide advice and guidance materials.2474Derote mealth & safety training programme and provide advice and guidance materials.2475Implement the counter fraud strategy2476Implement the counter fraud strategy2477Undertake health & safety investigations.2478Prepare and submit accurate financial returns by deadlines - RA/RO/Capital2478Prepare provision is in line with client eligibility criteria.2478Prepare provision is in line with client eligibility criteria.2479Secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.2478Strategies are in place to comitor and manage the demand for school meals in the short, medium and long term.2479Presert health & asfety of catering and cleaning service are effectively maintained.2470Catrates for internal and external catering and cleaning service are arised accurately and promptly, and lincome due has2470Dear the health ad safety of catering and cleaning service are raised accurately and prom	62	Payments made to early years providers are accurate	24
70Clear fraud prevention and detection arrangements2473Delivery of contract management plans.2473Delivery of contract management plans.2474Operate Stockton Collections arrangements and bad bebt arrangements in compliance with relevant legislation.2475Co-ordinate complaints process.2476Deliver health & safety training programme and provide advice and guidance materials.2477Implement the counter fraud strategy2478Prepare and submit accurate financial returns by deadlines - RA/RO/Capital2478Indertake health & safety investigations.2478Procurement of transport routes, goods and services ensures compliance with value for money principles and contract2478Secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and2478Secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and passenger (DBC)2479Payments made to Community (SBC) and passenger (DBC) transport staff are appropriate, accurate and authorised.2479Charges for internal and external catering and cleaning service are effectively maintained.2470Portect the health and safety of catering and cleaning service are field ecurately and prompty, and income due has been received.2470Portect the health and safety of catering and cleaning staff.2471Payments for cleaning supplies are accurate and in accordance with the contract.2472 </td <td>63</td> <td>Annual maintenance plans are in place for all Council owned operating premises.</td> <td>24</td>	63	Annual maintenance plans are in place for all Council owned operating premises.	24
73Delivery of contract management plans.7483Operate Stockton Collections arrangements and bad debt arrangements in compliance with relevant legislation.7484Operate Stockton Collections arrangements and bad debt arrangements in compliance with relevant legislation.7490Deliver health & safety training programme and provide advice and guidance materials.7491Implement the counter fraud strategy7492Prepare and submit accurate financial returns by deadlines - RA/RO/Capital7493Undertake health & safety investigations.7494Prepare and submit accurate financial returns by deadlines - RA/RO/Capital7494Prepare and submit accurate financial returns by deadlines - RA/RO/Capital7494Prepare and submit accurate financial returns by deadlines - RA/RO/Capital7495Transport provision is in line with client eligibility criteria.7494Prepare and submit accurate financial returns by deadlines - RA/RO/Capital74942Prepare and submit accurate, goods and services sensers compliance with value for money principles and contract74943Prasenger Transport (DBC).7474944Prepares are in place to community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.74945Charges for internal and external catering and cleaning service are effectively maintained.74946Protect the health and safety of catering and cleaning service are afied dromptly, and all income due has been received.74947Pr	66	Debt Management of commercial properties is effective.	24
38       Operate Stockton Collections arrangements and bad debt arrangements in compilance with relevant legislation.       24         90       Deliver health & safety training programme and provide advice and guidance materials.       24         91       Implement the counter fraud strategy       24         92       Implement the counter fraud strategy       24         93       Undertake health & safety investigations.       24         94       Prepare and submit accurate financial returns by deadlines - RA/RO/Capital       24         94       Prepare and submit accurate financial returns by deadlines - RA/RO/Capital       24         95       Procursement of transport routes, goods and services ensures compliance with value for money principles and contract procedure rules.       24         95       Secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.       24         94       Prepare fransport (DBC).       24       24         95       Payments made to Community (SBC) and Passenger (DBC) transport schaf are appropriate, accurate and authorised.       24         94       Prepare and submit actering and cleaning service are effectively maintained.       24         94       Prepare and submit actering and cleaning service are effectively maintained.       24         94	70	Clear fraud prevention and detection arrangements	24
1220-ordinate complaints process.2490Deliver health & safety training programme and provide advice and guidance materials.2491Implement the counter fraud strategy2492Implement the counter fraud strategy2493Prepare and submit accurate financial returns by deadlines - RA/RO/Capital2494Prepare and submit accurate financial returns by deadlines - RA/RO/Capital2495Procurement of transport routes, goods and services ensures compliance with value for money principles and contract procedure rules.2495Secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and Passenger Transport (DBC).24126Secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and Passenger Transport (DBC).24127Passenger fransport (DBC).24128Symmets made to Community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.24129Strategies are in place to monitor and manage the demand for school meals in the short, medium and long term.24129Assets and equipment owned by the catering and cleaning staff.24129Parenetive.24120Parenetive.24121Parenetive.24122Paset for internal and external catering and cleaning staff.24123Charges for internal and external security and survillance services are raised accurately and promptly, and all income due has been received.24	73	Delivery of contract management plans.	24
90Deliver health & safety training programme and provide advice and guidance materials.2491Implement the counter fraud strategy2492Implement the counter fraud strategy2493Prepare and submit accurate financial returns by deadlines - RA/RO/Capital2494Indertake health & safety investigations.2495Transport provision is in line with client eligibility criteria.2496Procurement of transport routes, goods and services ensures compliance with value for money principles and contract procedure rules.2492Secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.2492Secure and effective arrangements for the collection, recording and resovery of income in respect of Community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.2492Charges for internal and external catering and cleaning provision are raised accurately and promptly, and income due has been received.2493Portect the health and safety of catering and cleaning staff, service users and the public.2494Portect the health and safety of catering and cleaning staff, service are raised accurately and promptly, and all income due has been received.2494Payments for cleaning supplies are accurate and in accordance with the contract.2495Payments for cleaning supplies are accurate and in accordance with the contract.2496Charges for internal and external security and surveiliance services are r	83	Operate Stockton Collections arrangements and bad debt arrangements in compliance with relevant legislation.	24
111212Implement the counter fraud strategy2424Prepare and submit accurate financial returns by deadlines - RA/RO/Capital24103Undertake health & safety investigations.24113Transport provision is in line with client eligibility criteria.24121Procedure rules.24222Secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and24122Payments made to Community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.24123Payments made to Community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.24124Strategies are in place to monitor and manage the demand for school meals in the short, medium and long term.24125Charges for internal and external catering and cleaning provision are raised accurately and promptly, and income due has been received.24126Assets and equipment owned by the catering and cleaning staff, service users and the public.24126Payments for cleaning supples are accurate and in accordance with the contract.24127Protect the health and safety of catering and cleaning staff, service users are raised accurately and promptly, and all income due has been received.24137Accurate charging and effective income management in relation to civic enforcement activity.24138charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24138 </td <td>87</td> <td>Co-ordinate complaints process.</td> <td>24</td>	87	Co-ordinate complaints process.	24
111212Prepare and submit accurate financial returns by deadlines - RA/RO/Capital24103Undertake health & safety investigations.24118Transport provision is in line with client eligibility criteria.24120Procurement of transport routes, goods and services ensures compliance with value for money principles and contract procedure rules.24121Procurement of transport routes, goods and services ensures compliance with value for money principles and contract procedure rules.24122Secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and Passenger Transport (DBC).24123Payments made to Community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.24124Strategies are in place to monitor and manage the demand for school meals in the short, medium and long term.24125been received.24126Assets and equipment owned by the catering and cleaning service are effectively maintained.24127Protect the health and safety of catering and cleaning staff, service users and the public.24138Charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24139Charges for internal and effective income management in relation to civic enforcement activity.24139Charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24139Invoices a	90	Deliver health & safety training programme and provide advice and guidance materials.	24
103Undertake health & safety investigations.24118Transport provision is in line with client eligibility criteria.24121Procurement of transport routes, goods and services ensures compliance with value for money principles and contract procedure rules.24122Secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and Passenger Transport (DBC).24123Payments made to Community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.24124Strategies are in place to monitor and manage the demand for school meals in the short, medium and long term.24125Charges for internal and external catering and cleaning provision are raised accurately and promptly, and income due has been received.24126Assets and equipment owned by the catering and cleaning staff, service ares and the public.24129Payments for cleaning supplies are accurate and in accordance with the contract.24129Payments for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24130Charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24141Appropriate measures are in place within the vehicle workshop environment to ensure the health and safety of council euployees and the public.24142Appropriate measures are in place to administer parking permits/waivers and the Blue Badge scheme.24144Appropriate controls and sy	92	Implement the counter fraud strategy	24
Transport provision is in line with client eligibility criteria.24121Procurement of transport routes, goods and services ensures compliance with value for money principles and contract procedure rules.24122Secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and Passenger Transport (DBC).24123Payments made to Community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.24124Strategies are in place to monitor and manage the demand for school meals in the short, medium and long term.24125Charges for internal and external catering and cleaning provision are raised accurately and promptly, and income due has been received.24126Assets and equipment owned by the catering and cleaning service are effectively maintained.24128Operational procedures are in place and available to catering and cleaning staff.24129Payments for cleaning supplies are accurate and in accordance with the contract.24130Charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24140Invoices and recharges in relation to Lifeline (DBC) and OneCall (SBC) services are raised promptly and accurately and income due is received.24141Appropriate controls and systems are in place to administer parking permits/waivers and the Blue Badge scheme.24144Appropriate controls and systems are in place to administer parking permits/waivers and the Blue Badge scheme.24145The authority has an ade	94	Prepare and submit accurate financial returns by deadlines - RA/RO/Capital	24
121Procurement of transport routes, goods and services ensures compliance with value for money principles and contract procedure rules.24122Secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and Passenger Transport (DBC).24123Payments made to Community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.24124Strategies are in place to monitor and manage the demand for school meals in the short, medium and long term.24125Charges for internal and external catering and cleaning provision are raised accurately and promptily, and income due has been received.24126Assets and equipment owned by the catering and cleaning service are effectively maintained.24128Operational procedures are in place and available to catering and cleaning staff.24129Payments for cleaning supplies are accurate and in accordance with the contract.24130Charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24140Invoices and recharges in relation to Lifeline (DBC) and OneCall (SBC) services are raised accurately and promptly and all income due has due is received.24144Appropriate measures are in place within the vehicle workshop environment to ensure the health and safety of council employees and the public.24140Invoices and recharges in relation to Lifeline (DBC) and OneCall (SBC) services are raised promptly and accurately and income due is received.24144Appropriate measures are in plac	103	Undertake health & safety investigations.	24
121 procedure rules.24122 secure and effective arrangements for the collection, recording and recovery of income in respect of Community (SBC) and Passenger Transport (DBC).24123 124 125 126 127 127 128 128 129 120 <b< td=""><td>118</td><td>Transport provision is in line with client eligibility criteria.</td><td>24</td></b<>	118	Transport provision is in line with client eligibility criteria.	24
122Passenger Transport (DBC).24123Payments made to Community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.24124Strategies are in place to monitor and manage the demand for school meals in the short, medium and long term.24125been received.24126Assets and equipment owned by the catering and cleaning provision are raised accurately and promptly, and income due has been received.24127Protect the health and safety of catering and cleaning staff, service users and the public.24128Operational procedures are in place and available to catering and cleaning staff.24129Payments for cleaning supplies are accurate and in accordance with the contract.24133Charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24140Invoices and recharges in relation to Lifeline (DBC) and OneCall (SBC) services are raised promptly and accurately and income due is received.24144Appropriate measures are in place within the vehicle workshop environment to ensure the health and safety of council employees and the public.24154Appropriate controls and systems are in place to administer parking permits/waivers and the Blue Badge scheme.24155The authority has an adequate, appropriate and up to date Empty Homes Strategy in place.24166Staff involved in adult referrals and assessments appropriately qualified and have appropriate clearances.24165The authority has an adequate, appropriate and up to	121		24
124Strategies are in place to monitor and manage the demand for school meals in the short, medium and long term.24125Charges for internal and external catering and cleaning provision are raised accurately and promptly, and income due has been received.24126Assets and equipment owned by the catering and cleaning service are effectively maintained.24127Protect the health and safety of catering and cleaning staff, service users and the public.24128Operational procedures are in place and available to catering and cleaning staff.24129Payments for cleaning supplies are accurate and in accordance with the contract.24133Charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24140Invoices and recharges in relation to Lifeline (DBC) and OneCall (SBC) services are raised promptly and accurately and income due is received.24144Appropriate measures are in place within the vehicle workshop environment to ensure the health and safety of council due is received.24145Public Rights of Way Improvement Plan (RoWIP) is in place and progress against this monitored.24155The authority has an adequate, appropriate consultation and produced an adequate, appropriate and up to date Local Transport Plan.24160Staff involved in adult referrals and assessments appropriately qualified and have appropriate clearances.24180Adequate security measures are in place to each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other	122		24
125Charges for internal and external catering and cleaning provision are raised accurately and promptly, and income due has been received.24126Assets and equipment owned by the catering and cleaning service are effectively maintained.24127Protect the health and safety of catering and cleaning staff, service users and the public.24128Operational procedures are in place and available to catering and cleaning staff.24129Payments for cleaning supplies are accurate and in accordance with the contract.24133Charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24140Invoices and recharging and effective income management in relation to civic enforcement activity.24140Invoices and recharges in relation to Lifeline (DBC) and OneCall (SBC) services are raised promptly and accurately and income employees and the public.24144Appropriate measures are in place within the vehicle workshop environment to ensure the health and safety of council employees and the public.24145Public Rights of Way Improvement Plan (RoWIP) is in place and progress against this monitored.24155The authority has an adequate, appropriate onsultation and produced an adequate, appropriate and up to date Local Transport Plan.24166Staff involved in adult referrals and assessments appropriately qualified and have appropriate clearances.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and	123	Payments made to Community (SBC) and Passenger (DBC) transport staff are appropriate, accurate and authorised.	24
125been received.24126Assets and equipment owned by the catering and cleaning service are effectively maintained.24127Protect the health and safety of catering and cleaning staff, service users and the public.24128Operational procedures are in place and available to catering and cleaning staff.24129Payments for cleaning supplies are accurate and in accordance with the contract.24133Charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24140Invoices and recharges in relation to Lifeline (DBC) and OneCall (SBC) services are raised promptly and accurately and income due is received.24144Appropriate measures are in place within the vehicle workshop environment to ensure the health and safety of council employees and the public.24145Public Rights of Way Improvement Plan (RoWIP) is in place and progress against this monitored.24155The authority has an adequate, appropriate and up to date Empty Homes Strategy in place.24160The authority has an adequate, appropriate and up to date Empty Homes Strategy in place.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24180The range of physical disability & sensory impairment equipment available is sufficient to meet service user need24180The range of physical disability & sensory impairment equipment available is sufficient to meet service user need24 <td>124</td> <td>Strategies are in place to monitor and manage the demand for school meals in the short, medium and long term.</td> <td>24</td>	124	Strategies are in place to monitor and manage the demand for school meals in the short, medium and long term.	24
127Protect the health and safety of catering and cleaning staff, service users and the public.24128Operational procedures are in place and available to catering and cleaning staff.24129Payments for cleaning supplies are accurate and in accordance with the contract.24133Charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24137Accurate charging and effective income management in relation to civic enforcement activity.24140Invoices and recharges in relation to Lifeline (DBC) and OneCall (SBC) services are raised promptly and accurately and income due is received.24144Appropriate measures are in place within the vehicle workshop environment to ensure the health and safety of council employees and the public.24145Public Rights of Way Improvement Plan (RoWIP) is in place and progress against this monitored.24145The authority has undertaken appropriate consultation and produced an adequate, appropriate and up to date Local Transport Plan.24166Staff involved in adult referrals and assessments appropriately qualified and have appropriate clearances.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24181The range of physical disability & sensory impairment equipment available is sufficient to meet service user need24185The range of physical disability & sensory impairment equipment available is sufficient to meet service user need <t< td=""><td>125</td><td></td><td>24</td></t<>	125		24
128Operational procedures are in place and available to catering and cleaning staff.24129Payments for cleaning supplies are accurate and in accordance with the contract.24133Charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24137Accurate charging and effective income management in relation to civic enforcement activity.24140Invoices and recharges in relation to Lifeline (DBC) and OneCall (SBC) services are raised promptly and accurately and income due is received.24144Appropriate measures are in place within the vehicle workshop environment to ensure the health and safety of council employees and the public.24145Public Rights of Way Improvement Plan (RoWIP) is in place and progress against this monitored.24155The authority has undertaken appropriate consultation and produced an adequate, appropriate and up to date Local Transport Plan.24160The authority has an adequate, appropriate and up to date Empty Homes Strategy in place.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24180The range of physical disability & sensory impairment equipment available is sufficient to meet service user need24181Environmental Health cases are appropriately allocated to officers.24	126	Assets and equipment owned by the catering and cleaning service are effectively maintained.	24
129Payments for cleaning supplies are accurate and in accordance with the contract.24133Charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24137Accurate charging and effective income management in relation to civic enforcement activity.24140Invoices and recharges in relation to Lifeline (DBC) and OneCall (SBC) services are raised promptly and accurately and income due is received.24144Appropriate measures are in place within the vehicle workshop environment to ensure the health and safety of council employees and the public.24145Public Rights of Way Improvement Plan (RoWIP) is in place and progress against this monitored.24155The authority has undertaken appropriate consultation and produced an adequate, appropriate and up to date Local Transport Plan.24160The authority has an adequate, appropriate and up to date Empty Homes Strategy in place.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24186The range of physical disability & sensory impairment equipment available is sufficient to meet service user need clients.24186Environmental Health cases are appropriately allocated to officers.24	127	Protect the health and safety of catering and cleaning staff, service users and the public.	24
1133Charges for internal and external security and surveillance services are raised accurately and promptly, and all income due has been received.24133Accurate charging and effective income management in relation to civic enforcement activity.24140Invoices and recharges in relation to Lifeline (DBC) and OneCall (SBC) services are raised promptly and accurately and income due is received.24144Appropriate measures are in place within the vehicle workshop environment to ensure the health and safety of council employees and the public.24145Public Rights of Way Improvement Plan (RoWIP) is in place and progress against this monitored.24154Appropriate controls and systems are in place to administer parking permits/waivers and the Blue Badge scheme.24155The authority has undertaken appropriate consultation and produced an adequate, appropriate and up to date Local Transport Plan.24166Staff involved in adult referrals and assessments appropriately qualified and have appropriate clearances.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24186The range of physical disability & sensory impairment equipment available is sufficient to meet service user need24191Environmental Health cases are appropriately allocated to officers.24	128	Operational procedures are in place and available to catering and cleaning staff.	24
133been received.24137Accurate charging and effective income management in relation to civic enforcement activity.24140Invoices and recharges in relation to Lifeline (DBC) and OneCall (SBC) services are raised promptly and accurately and income due is received.24144Appropriate measures are in place within the vehicle workshop environment to ensure the health and safety of council employees and the public.24145Public Rights of Way Improvement Plan (RoWIP) is in place and progress against this monitored.24154Appropriate controls and systems are in place to administer parking permits/waivers and the Blue Badge scheme.24155The authority has undertaken appropriate consultation and produced an adequate, appropriate and up to date Local Transport Plan.24160The authority has an adequate, appropriate and up to date Empty Homes Strategy in place.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24186The range of physical disability & sensory impairment equipment available is sufficient to meet service user need24191Environmental Health cases are appropriately allocated to officers.24	129	Payments for cleaning supplies are accurate and in accordance with the contract.	24
140Invoices and recharges in relation to Lifeline (DBC) and OneCall (SBC) services are raised promptly and accurately and income due is received.24144Appropriate measures are in place within the vehicle workshop environment to ensure the health and safety of council employees and the public.24145Public Rights of Way Improvement Plan (RoWIP) is in place and progress against this monitored.24154Appropriate controls and systems are in place to administer parking permits/waivers and the Blue Badge scheme.24155The authority has undertaken appropriate consultation and produced an adequate, appropriate and up to date Local Transport Plan.24160The authority has an adequate, appropriate and up to date Empty Homes Strategy in place.24166Staff involved in adult referrals and assessments appropriately qualified and have appropriate clearances.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24186The range of physical disability & sensory impairment equipment available is sufficient to meet service user need 19124	133		24
140due is received.24144Appropriate measures are in place within the vehicle workshop environment to ensure the health and safety of council employees and the public.24145Public Rights of Way Improvement Plan (RoWIP) is in place and progress against this monitored.24154Appropriate controls and systems are in place to administer parking permits/waivers and the Blue Badge scheme.24155The authority has undertaken appropriate consultation and produced an adequate, appropriate and up to date Local Transport Plan.24160The authority has an adequate, appropriate and up to date Empty Homes Strategy in place.24166Staff involved in adult referrals and assessments appropriately qualified and have appropriate clearances.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24186The range of physical disability & sensory impairment equipment available is sufficient to meet service user need up for the range of physical disability are appropriately allocated to officers.24	137	Accurate charging and effective income management in relation to civic enforcement activity.	24
144employees and the public.24145Public Rights of Way Improvement Plan (RoWIP) is in place and progress against this monitored.24154Appropriate controls and systems are in place to administer parking permits/waivers and the Blue Badge scheme.24155The authority has undertaken appropriate consultation and produced an adequate, appropriate and up to date Local24160The authority has an adequate, appropriate and up to date Empty Homes Strategy in place.24166Staff involved in adult referrals and assessments appropriately qualified and have appropriate clearances.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24186The range of physical disability & sensory impairment equipment available is sufficient to meet service user need24191Environmental Health cases are appropriately allocated to officers.24	140		24
154Appropriate controls and systems are in place to administer parking permits/waivers and the Blue Badge scheme.24155The authority has undertaken appropriate consultation and produced an adequate, appropriate and up to date Local Transport Plan.24160The authority has an adequate, appropriate and up to date Empty Homes Strategy in place.24166Staff involved in adult referrals and assessments appropriately qualified and have appropriate clearances.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24186The range of physical disability & sensory impairment equipment available is sufficient to meet service user need24191Environmental Health cases are appropriately allocated to officers.24	144	employees and the public.	24
155The authority has undertaken appropriate consultation and produced an adequate, appropriate and up to date Local Transport Plan.24160The authority has an adequate, appropriate and up to date Empty Homes Strategy in place.24166Staff involved in adult referrals and assessments appropriately qualified and have appropriate clearances.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24186The range of physical disability & sensory impairment equipment available is sufficient to meet service user need24191Environmental Health cases are appropriately allocated to officers.24	145		24
155Transport Plan.24160The authority has an adequate, appropriate and up to date Empty Homes Strategy in place.24166Staff involved in adult referrals and assessments appropriately qualified and have appropriate clearances.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24186The range of physical disability & sensory impairment equipment available is sufficient to meet service user need24191Environmental Health cases are appropriately allocated to officers.24	154		24
160Staff involved in adult referrals and assessments appropriately qualified and have appropriate clearances.24166Staff involved in adult referrals and assessments appropriately qualified and have appropriate clearances.24180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24186The range of physical disability & sensory impairment equipment available is sufficient to meet service user need24191Environmental Health cases are appropriately allocated to officers.24	155	Transport Plan.	24
180Adequate security measures are in place at each Day Service, Residential and Supported Living establishment to protect clients, guests and residents property and other assets.24186The range of physical disability & sensory impairment equipment available is sufficient to meet service user need24191Environmental Health cases are appropriately allocated to officers.24	160		24
180clients, guests and residents property and other assets.24186The range of physical disability & sensory impairment equipment available is sufficient to meet service user need24191Environmental Health cases are appropriately allocated to officers.24	166		24
191     Environmental Health cases are appropriately allocated to officers.     24	180	clients, guests and residents property and other assets.	24
	186	The range of physical disability & sensory impairment equipment available is sufficient to meet service user need	24
192Environmental Health income is managed appropriately and all income due to the service is collected.24	191	Environmental Health cases are appropriately allocated to officers.	24
	192	Environmental Health income is managed appropriately and all income due to the service is collected.	24

197	External communication and engagement contracts are procured in line with contract procedure rules, accounting instructions and value for money principles.	24
203	Website and Intranet content is relevant and up to date.	24
204	Effective internal communication and engagement with employees is achieved.	24
205	There is an appropriate documented HR, Legal and Communications business continuity plan in place that will enable service delivery in the event of short, medium and long term disruption.	24
207	The Council maintains positive and effective media relations.	24
210	Accurate and up to date records are maintained for all legal services provided.	24
212	Accurate and timely fee recovery for internal and external legal services provided.	24
215	Accurate charging is made in accordance with approved scale of land charges and fees.	24
219	Information stored on the employee protection register is accurate, up to date and used appropriately.	24
222	Appropriate employee benefit schemes are in place.	24
224	Managers and staff are aware of their responsibilities in relation to personal development and training.	24
226	Successful delivery of a varied arts and events programme.	24
229	Ticket sales and admission charges for events are recorded and income received in full.	24
230	Procurement of events performers and suppliers is in line with contract procedure rules.	24
231	Payments to events performers and suppliers and performance are effectively managed	24
233	Library income is securely held and effectively managed.	24
238	Learning and Skills course fees are set appropriately and income taken is held securely and adequately accounted for.	24
239	Staff and premises are available to enable delivery of adult education courses and qualifications by Learning & Skills to be maintained, in the event of unforeseen circumstances.	24
240	The range and quality of Learning & Skills provision meets local and national requirements.	24
241	Adult Learners and Apprentices details are accurate, up to date and safeguarded.	24
242	Members induction and training sufficiently meets requirements.	24
243	Sufficient and trained staff are available to support Elections held.	24
244	Maintain an up to date and accurate register of officers and Members business interests.	24
246	Maintain an accurate and up to date gifts and hospitality register.	24
247	Officers and Members and aware of appropriate conduct in relation to gifts and hospitality.	24
248	Council meeting agendas and supporting documentation are available to support decision making.	24
258	Environmental Health officers have the appropriate qualifications and undertake the required training.	24
259	Records relating to Environmental Health cases are appropriately recorded and managed.	24
266	Appropriate controls and systems are in place to ensure all car parking income is accounted for in the authority's accounts.	24
267	PCN/FPN appeals are correctly and fairly processed.	24
280	Generic/built in Active Directory accounts are appropriately controlled.	24
281	The Active Directory domain structure is appropriate and supports good practice.	24
282	An appropriate staffing structure is in place for ICT.	24
287	An adequate and appropriate software asset and license register/inventory is maintained.	24
288	Sufficient appropriate policing/auditing of software installation/use and licensing compliance is undertaken.	24
293	Remote access to facilities is adequately controlled.	24
305	Significant changes to the virtualised infrastructure are adequately managed. Allocation of resources in the virtualised environment is adequately and appropriately controlled.	24
312	The organisation's establishment is authorised by the managing body.	24
314	All overtime payments are supported by appropriate paperwork and details are promptly and accurately entered onto the system	24
315	All variable payments other than overtime (control covered elsewhere) are supported by appropriate paperwork and details are promptly and accurately entered onto the system.	24
316	All fixed salary payments comply with policies and are supported by appropriate paperwork and details are promptly and accurately entered into the system.	24

317	All deductions other than pension deduction (control covered elsewhere) are supported by appropriate paperwork and details are promptly and accurately entered onto the system.	24
210	Standing data and payroll related financial information is updated in a timely manner and recorded accurately within Business	24
318	World On!	24
319	Standard payroll exception reports are produced for subsequent investigation and clearance.	24
321	Staff fit notes and self-certification forms covering the entire period of sickness absence are promptly received, accurately recorded and stored appropriately.	24
324	Creditors procedure manuals are held and all staff are aware of these manuals.	24
328	Secure procedures operate for immediate payments.	24
333	Standing orders/financial regulations require the reasons for all sundry debtor write-offs exceeding £x to be reported to committee. Write-offs below this amount may be authorised by a nominated officer when all recovery procedures have been unsuccessful.	24
335	A record is kept of all accounts which are not dispatched at the time the accounts are raised. This record indicates why this action was taken, and where appropriate, records the agreement of the budget holder.	24
336	Regular reconciliation exercises are performed between the debtors (accounts receivable) balances and the main accounting (general ledger) system records.	24
337	Amendments and credits can only occur with the authorisation of the responsible officer for the cost centre whose account was originally credited in error.	24
339	The employer makes the correct % contribution payment to the relevant pension fund on behalf of each employee within that scheme.	24
340	Early retirement is only granted to an employee in accordance with Council policies and that associated calculations made based on this are accurate.	24
342	Payments are made to waste contractors accurately.	24
343	The appointment process is fair, robust and managed effectively.	24
344	All new employees have been appropriately vetted before being employed.	24
345	All newly appointed employees are subject to an appropriate induction.	24
347	Specialist housing facilities managed by the authority meet demand, provide good quality accommodation and comply with the needs of vulnerable residents.	24
350	Procedures ensure that staff are aware of the process for making a referral to children's social care.	24
354	Information published by maintained schools is in compliance with regulations.	24
357	Effective oversight of education provided to children in the home/hospital or other setting outside school.	24
360	Payments to carers are accurate, appropriate and timely.	24
362	Financial support provided to adoptive families is paid accurately and timely.	24
366	Implementation of action plans that promote access to targeted resources, increase access to education, training and employment.	24
374	Effective management of payments and expenses associated with child contact visits.	24
375	Continuity of care workers for children and their families is a priority.	24
377	Effective resource management in schools to provide value for money and maximise outcomes for pupils.	24
379	Corporate privacy notices in place.	24
384	Delivery of Stockton Business Improvement District partnership objectives and key priorities.	24
385	Effective administration and management of Community Centres.	24
386	Effective administration and management of Children's Centres.	24
387	Effective community engagement and consultation.	24
389	Delivery of an effective careers advice and guidance service.	24
398	Local economic assessment provides an economic baseline to inform decision making.	24
400	Effective administration and management of start up business space.	24
404	Promotion of apprenticeship opportunities.	24
407	Monitor trends in crime and anti-social behaviour and respond to emerging issues.	24
409	Effective management and delivery of CCTV strategy.	24
411	An appropriate licence fee is established.	24
420	Response to requests for removal of needles and syringes within set timescales	24

13.1Firstevis performance management systems are in place to monitor levels of take up of leisure and culture activities, representing value for money to the public.21413.1Provide a broad selection of accessible leisure and outdoor activities, representing value for money to the public.21413.2Instance concessions are managed and pracorded appropriately.21413.3Kethside collection routes provide an efficient and complete service.21413.4Interpretended wates contracts and collection of income.21414.1Effective procurement of wate and recycling contracts.21414.2Registration of latrick, deaths, marriages and coll partnerships is line with statutory timescales.21414.3Registration of latrick, deaths, marriages and coll partnerships is line with statutory timescales.21414.4Consultance with General Registration and barrias are accurate and complete.21414.5Natation y records in registration and maintenance.21414.6Management of alacter Officer (RGC) statutical reporting requirements.21414.7Natatian astery statutador are maintenance.21414.8Natatian astery statutador are maintenance.21414.8Natatian astery statutador are maintenance.21414.9Natatian astery statutador are			
423Consiste concessions are managed and procured appropriately.22435Kerbside collection notices provide an efficient and complete service.24436Kerbside collection routes provide an efficient and complete service.24437Iffective management of trade waste contracts and collection of income.24448Iffective procurement of waste and recycling contracts.24449Contingeory plans are in place for the collection and disposal of waste.24440Contingeory plans are inplace for the collection and disposal of waste.24441Contingeory plans are inplace for the collection and burits are accurate and complete.24442Contingeory plans are inplace for the collection and burits are accurate and complete.24443Institution y cortrafs in relation to registrations and burits are accurate and complete.24444Contingeory plans are inplace and plans are in place to meet current and future requirements.24445Mathain a schedule of creator inspection and maintenance.24446Waste and green spaces are identified, mapped and promoted.24447Waste and strest standards are maintenance.24448Waste and receasary.24449Scaurity and crine prevention measures are inplace in relation to parks and green spaces.24440Mathain a schedule of creator inspection of an waste and trade and planfied.24441Mathain a schedule and insults and counter.24442Mathain an effective and place interlation to could aretation are phace	430		24
38         Kerbside collection routes provide an efficient and complete service.         24           39         Effective magement of trade waste contracts and collection of income.         24           41         Contingency plans are in place for the collection and disposel of waste.         24           42         Contingency plans are in place for the collection and disposel of waste.         24           43         Registration of births, deaths, marriages and civil partnerships is in line with statutory timescales.         24           44         Demand for burths spece is monitored and plans are in place to meet current and future requirements.         24           45         Statutory records in relation to registrations and burits are accurate and complete.         24           46         Complance with General Register Officer (GRO) statistical reporting requirements.         24           47         Naintain a Schedule of remator inspection and maintenance.         24           47         Naintain a Schedule of remator inspection and place in class on parks and green spaces.         24           48         Intellition ad scley statidatistic inspection parks and green spaces.         24           49         Statif utiling grounds maintenance equipment are appropriately traihed and qualified.         24           49         Statif utiling argument of alottenans and place in relation to parks and green spaces.         24	431	Provide a broad selection of accessible leisure and outdoor activities, representing value for money to the public.	24
38     Waste and recycling targets are achieved.     24       439     Effective management of trade waste contracts and collection of income.     24       440     Effective procurement of waste and recycling contracts.     24       441     Contingency plans are in place for the collection and disposal of waste.     24       442     Registration of births, deaths, marriages and civil partnerships is in line with statutory timescales.     24       443     Statutory corcis in relation to registrations and burbins are concurate and complete.     24       444     Compliance with General Register Officer (GRO) statistical reporting requirements.     24       445     Initiatin a schedule of cremator inspection and maintenance.     24       446     Compliance with General Register Officer (GRO) statistical reporting requirements.     24       447     Natistian aschedule of cremator inspection and maintenance.     24       448     Kantan and safety standards are maintenance.     24       449     Health and safety standards are maintenance.     24       440     Statutuiling grounds maintenance equipment are appropriately trained and qualified.     24       441     Horison of green spaces is a consideration for new housing developments, regeneration schemes etc.     24       443     National Fault bittike (WFQ) matches in relation to COVID related business grants are promptly reviewed and investigator     24       44	432	On-site concessions are managed and procured appropriately.	24
439         Effective management of trade waste contracts and collection of income.         44           440         Effective procurement of waste and recycling contracts.         42           441         Contingency plans are in place for the collection and disposal of waste.         42           443         Registration of births, death, marriages and civil partnerships is in line with statutory timescales.         42           444         Demand for burial space is monitored and plans are in place to meet current and future requirements.         42           445         Statutory records in relation to registrations and burials are accurate and complete.         42           446         Compliance with General Register Officer (GRO) statistical reporting requirements.         42           447         Health and safety standards are maintained within our parks and green spaces.         42           448         Reference accurate relation to parks and green spaces.         42           449         Saff utilising grounds maintenance:         42           449         Saff utilising grounds maintenance:         42           441         Provision of green spaces is a consideration for new housing dewiopments, regeneration schemes etc.         42           443         Registration of social media content.         42           444         Browision of green spaces is a consideration for new housing dewiopments, regeneratio	435	Kerbside collection routes provide an efficient and complete service.	24
440Effective procurement of waste and recycling contracts.24441Contingency plans are in place for the collection and disposal of waste.24443Registration of births, deaths, mariages and civil partnerships is in line with statutory timescales.24444Demand for burial space is monitored and plans are in place to meet current and 'turur requirements.24445Statutory records in relation to registrations and burials are accurate and complete.24446Commolinace with General Register Officer (GRO) statistical reporting requirements.24447Maintain a schedule of cremator inspection and maintenance.24448Maintain a schedule of cremator inspection and maintenance.24449Bast and green spaces.24440Maintain a schedule of cremator inspection reparks and green spaces.24441Portision of green spaces is a consideration for new housing developments, regeneration schemes etc.24443National Fraud Initiative (NFI) matches in relation to COVID related business grants are promptity reviewed and investigation24444Bast elabition of social media content.24445Maintain as the cevarate and induced endevelopments regeneration schemes etc.24446Portision grant evaluation of social media content.24447Becords relating to housing and housing related developments are accurate, up to date and appropriately safeguarded.24448Partition and schematial short breaks for young people with complex and24449There is ancoess in place for managing	438	Waste and recycling targets are achieved.	24
111     Contingency plans are in place for the collection and disposal of waste.     124       143     Registration of births, deaths, marriages and civil partnerships is in line with statutory timescales.     124       144     Demand for burial space is monitored and plans are in place to meet current and future requirements.     124       145     Statutory records in relation to registrations and burials are accurate and complete.     124       146     Compliance with General Register Officer (GRO) statistical reporting requirements.     124       147     Maintain a schedule of cremator inspection and maintenance.     124       148     Maintain a schedule of cremator inspection and maintenance.     124       149     Health and safety standards are maintained within our parks and green spaces.     124       149     Staff utilising grounds maintenance equipoment are appropriately trained and qualified.     124       140     Monitoring and evaluation of social media content.     124       141     Wonitoring and evaluation of social media content.     124       142     Effective working relation state adpropriately trained and uppropriately safeguarded.     124       143     Maintain aced state adprovedures.     124       144     Up to date HR policies and procedures.     124       145     Maintain aceds are accurate and up-to-date.     124       146     Monintring and evaluation of social media con	439	Effective management of trade waste contracts and collection of income.	24
433Registration of births, deaths, marriages and civil partnerships is in line with statutory timescales.444444Demand for burils space is monitored and plans are in place to meet current and future requirements.24445Statutory records in relation to registrations and burils are accurate and complete.24446Compliance with General Register Office (FGRO) statistical reporting requirements.24451Maintain a schedule of cremator inspection and maintenance.24452Parks and green spaces are identified, mapped and promoted.24453Management of allotment sites, waiting lists and rental income.24454Health and safety standards are maintained within our parks and green spaces.24455Management of allotment sites, waiting lists and rental income.24456Management of allotment sites, waiting lists and rental income.24457National fraud initiative (NFI) matches in relation to COVID related business grants are prompty reviewed and investigation24458Maintain and and evaluation of social media content.24459Statistive working relationships with staff forums and other employee groups such as unions.24450Monitoring and evaluation of social media content.24451Up to date HR policies and procedures.24452Payments made to external providers of day care, after school and residential short breaks for young people with complexand24453National needs are accurate and up-to-date.24454School admissions records are accurate, and up-	440	Effective procurement of waste and recycling contracts.	24
444Demand for burial space is monitored and plans are in place to meet current and future requirements.441445Statutory records in relation to registrations and burials are accurate and complete.241446Compliance with General Register Officer (GRO) statistical reporting requirements.241447Maintain a schedule of cremator inspection and maintenance.241448Parks and green spaces are identified, mapped and promoted.241449Health and safety standards are maintained within our parks and green spaces.241440Security and crime prevention measures are in place in relation to parks and green spaces.241441Provision of green spaces is a consideration for new housing developments, regeneration schemes etc.241443National Fraced Initiziter (NEP) matches in relation to Darks and green spaces.241444National read in traiter (NEP) matches in relation to COVID related business grants are promptity reviewed and investigations undertaken as necessary.241444National read initiziter (NEP) matches in relation to COVID related business grants are promptity reviewed and investigations undertaken as necessary.241445Employee hard copy files are adequately safeguarded.241446Security and rime adequately safeguarded.241447Recotor secting to housing and housing related developments are accurate, up to date and appropriately safeguarded.241448Effective working relationships with staff forums and other employee groups such as unions.241449Effective working relationships with staff forums	441	Contingency plans are in place for the collection and disposal of waste.	24
444Demand for burial space is monitored and plans are in place to meet current and future requirements.24445Statutory records in relation to registrations and burials are accurate and complete.24446Combiance with General Register Officer (GRO) statistical reporting requirements.24447Crematorium operational controls are effective and comply with fremation Regulations.24448Crematorium operational controls are effective and comply with fremation Regulations.24449Health and safety standards are maintained within our parks and green spaces.24440Security and crime prevention measures are in place in relation to parks and green spaces.24441Provision of green spaces is a consideration for new housing developments, regeneration schemes etc.24443National Fued Initiative (IVI) matches in relation to DAI's and green spaces.24444Provision of green spaces is a consideration for new housing developments, regeneration schemes etc.24445National read initiative (IVI) matches in relation to DCI ID related business grants are promptly reviewed and investigation undertaken as necessary.24446Provision of social media content.24447Effective working relationships with staff forums and other employee groups such as unions.24448Effective working relationships with staff forums and other employee groups such as unions.24449School admissions records are accurate and tuney.24449Comption needs accurate and tuney.24440Charge for security and sureli	443	Registration of births, deaths, marriages and civil partnerships is in line with statutory timescales.	24
445Statutory records in relation to registrations and burials are accurate and complete.24446Compliance with General Register Officer (GRO) statistical reporting requirements.24448Crematorium operational controls are effective and comply with Cremation Regulations.24449Minian a schedule of cremator inspection and maintenance.24454Health and safety standards are maintained within our parks and green spaces.24455Management of allotment sites, waiting lists and rental income.24456Management of allotment sites, waiting lists and rental income.24451Norising ord green spaces is a consideration for new housing developments, regeneration schemes etc.24453Staff utilising grounds maintenance equipment are appropriately trained and gualified.24454Nontoring and evaluation of social media content.24455Montoring and evaluation of social media content.24456Montoring and evaluation of social media content.24457Records relating to housing and housing related developments are accurate, up to date and appropriately safeguarded.24458Staff utilis are adequately safeguarded.24459School admissions records are accurate and up-to-date.24450Inter is a process in place for managing appeals and monitoring continued placement on the employee protection register.24459Income/payments relating to on-site concessions are accurate.24450Information held about pupils in recept of afree school and residential short breaks	444	Demand for burial space is monitored and plans are in place to meet current and future requirements.	
444Compliance with General Register Officer (GR0) statistical reporting requirements.24448Crematorium operational controls are effective and comply with Cremation Regulations.24451Maintain a schedule of cremator inspection and maintenance.24452Parks and green spaces are identified, mapped and promoted.24454Health and safety standards are maintenance equipment are appropriately trained and qualified.24455Staff utilising grounds maintenance equipment are appropriately trained and qualified.24466Security and crime prevention measures are in place in relation to parks and green spaces.24476National Fraud Initiative (NFI) matches in relation to COVID related business grants are promptly reviewed and investigations undertaken as necessary.24478Records relating to housing and housing related developments are accurate, up to date and appropriately safeguarded.24478Effective working relational procedures.24479Frective morking relationships with staff forums and other employee groups such as unions.24478School admissions records are accurate and timely.24479There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24479Payments made to external training providers or accurate.24479Fore is a process in place for managing appeals and monitoring continued placement on the employee protection register.24479Payments meats to external training providers or accurate.24479For	445	Statutory records in relation to registrations and burials are accurate and complete.	
Add Add Crematorium operational controls are effective and comply with Cremation Regulations.24451Maintain a schedule of cremator inspection and maintenance.24452Parks and green spaces are identified, mapped and promoted.24454Health and safety standards are maintained within our parks and green spaces.24456Management of allotment sites, waiting lists and rental income.24450Staff utilising grounds maintenance equipment are appropriately trained and qualified.24461Provision of green spaces is a consideration for new housing developments, regeneration schemes etc.24463Nundertaken as necessary.24464Monitoring and evaluation of social media content.24475Records relating to housing and housing related developments are accurate, up to date and appropriately safeguarded.24481Up to date HR policies and procedures.24482Effective working relationships with staff forums and other employee groups such as unions.24483School admissions records are accurate and up-to-date.24484Up to date HR policies and providers of day care, after school and residential short breaks for young people with complexand additional needs are accurate and up-to-date.24484Charges for security and surveillance have been set appropriately.24485Income/payments relating to on-site concessions are accurate.24486Charges for security and surveillance have been set appropriately.24487Chivic enforcement actions are managed appropriatel		Compliance with General Register Officer (GRO) statistical reporting requirements.	
ActsMaintain a schedule of cremator inspection and maintenance.24435Maintain a schedule of cremator inspection and maintenance.24436Health and safery standards are maintained within our parks and green spaces.24436Management of allotment sites, waiting lists and rental income.24436Staff tuilising grounds maintenance equipment are appropriately trained and qualified.24436Security and crime prevention measures are in place in relation to parks and green spaces.24436Provision of green spaces is a consideration for new housing developments, regeneration schemes etc.24437National Fraud Initiative (NFI) matches in relation to COVID related business grants are promptly reviewed and investigations undertaken as necessary.24438Monitoring and evaluation of social media content.24439Enployee hard copy files are adequately safeguarded.24431Up to date HR policies and procedures.24432Effective working relationships with staff forums and other employee groups such as unions.24439School admissions records are accurate and up-to-date.24439Income/payments made to external training providers are accurate.24439Favenets and socies in place for managing appeals and monitoring continued placement on the employee protection register.24439Choice/payments relating to on-site concessions are accurate.24439Income/payments relating to on-site concessions are accurate.24439Income/payments relating to on-site con			
1stsParks and green spaces are identified, mapped and promoted.24454Health and safety standards are maintained within our parks and green spaces.24455Management of allotment sites, waiting lists and rental income.24456Staff utilising grounds maintenance equipment are appropriately trained and qualified.24460Security and crime prevention measures are in place in relation to parks and green spaces.24461Provision of green spaces is a consideration for new housing developments, regeneration schemes etc.24463National Fraud Initiative (NFI) matches in relation to COVID related business grants are promptly reviewed and investigations undertaken as necessary.24464Monitoring and evaluation of social media content.24475Records relating to housing related developments are accurate, up to date and appropriately safeguarded.24480Employee hard copy files are adequately safeguarded.24481Up to date HR policies and procedures.24482Effective working relationships with staff forums and other employee groups such as unions.24483School admissions records are accurate and up-to-date.24494Payments made to external providers are accurate.24495Income/payments relating to on-site concessions are accurate.24496Charges for security and surveillance have been set appropriately.24497Appeals against civic enforcement actions are managed appropriately.24498Chorage for security and surveillance have been set approp			
10.111.1124Health and safety standards are maintained within our parks and green spaces.24125Management of allotment sites, waiting lists and rental income.24126Staff utilising grounds maintenance equipment are appropriately trained and qualified.24126Scurity and rime prevention measures are in place in relation to parks and green spaces.24127Provision of green spaces is a consideration for new housing developments, regeneration schemes etc.24128National Fraud Initiative (NFI) matches in relation to COVID related business grants are promptly reviewed and investigations undertaken as necessary.24129Records relating to housing and housing related developments are accurate, up to date and appropriately safeguarded.24129Employee hard copy files are adequately safeguarded.24120Burnents made to external providers of day care, after school and residential short breaks for young people with complex and additional needs are accurate and timely.24129Payments made to external providers are accurate.24120Inter is a process in place for managing appeals and monitoring continued placement on the employee protection register.24121Payments made to external training providers are accurate.24122Payments relating to no-site concessions are accurate.24123Income/payments relating to on-site concessions are accurate.24124Payments made to external training providers are accurate and update and managed appropriately.24121Depels against civic enfo			
Ass Ass Bargement of allotment sites, waiting lists and rental income.24459Staff utilising grounds maintenance equipment are appropriately trained and qualified.24460Security and crime prevention measures are in place in relation to parks and green spaces.24461Provision of green spaces is a consideration for new housing developments, regeneration schemes etc.24463National Fraud Initiative (NFI) matches in relation to COVID related business grants are promptly reviewed and investigations24464Monitoring and evaluation of social media content.24475Records relating to housing and housing related developments are accurate, up to date and appropriately safeguarded.24480Employee hard copy files are adequately safeguarded.24481Up to date RR policies and procedures.24482Effective working relationships with staff forums and other employee groups such as unions.24483School admissions records are accurate and up-to-date.24490There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24491Civic enforcement actions are appropriately accurately recorded.24492Payments made to external traviner actorate are accurate.24493Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24494Payments are made to waste contractors accurately recorded.24495Information held about pupils in receipt of a free school meal is accurate and upd			
ActsStaff utilising grounds maintenance equipment are appropriately trained and qualified.24460Security and crime prevention measures are in place in relation to parks and green spaces.24461Provision of green spaces is a consideration for new housing developments, regeneration schemes etc.24463Mational Fraud Initiative (NFI) matches in relation to COVID related business grants are promptity reviewed and investigations undertaken as necessary.24464Montoring and evaluation of social media content.24475Records relating to housing and housing related developments are accurate, up to date and appropriately safeguarded.24480Employee hard copy files are adequately safeguarded.24481Up to date HR policies and procedures.24483Payments made to external providers of day care, after school and residential short breaks for young people with complex and additional needs are accurate and up-to-date.24490There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24491Appeals against civic enforcement actions are accurate.24492Payments made to external training providers are accurate.24493Appeals against civic enforcement actions are managed appropriately.24494Appeals against civic enforcement actions are managed appropriately.24493Payments are dade to waste outrated.24494Payments are made to waste contractors accurately.24495Payments for catering supplies are accurate. </td <td></td> <td></td> <td></td>			
ActSecurity and rime prevention measures are in place in relation to parks and green spaces.24461Provision of green spaces is a consideration for new housing developments, regeneration schemes etc.24463National Fraud Initiative (NFI) matches in relation to COVID related business grants are promptly reviewed and investigations undertaken as necessary.24475Records relating to housing and housing related developments are accurate, up to date and appropriately safeguarded.24476Employee hard copy files are adequately safeguarded.24478Effective working relationships with staff forums and other employee groups such as unions.24489School admissions records are accurate and un-to-date.24490There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24491Lipter is a process in place for managing appeals and monitoring continued placement on the employee protection register.24491Chirges for security and surveillance have been set appropriately.24492Appeals against civic enforcement actions are ancurate.24493Appeals against civic enforcement actions are managed appropriately.24494Appeals against civic enforcement actions are managed appropriately.24495Information held about pupils in receipt of a free school meal is accurate and undate and managed appropriately.24496Appeals against civic enforcement actions are accurately.24497Payments for catering supplies are accurately.24498 </td <td></td> <td></td> <td></td>			
Acta Provision of green spaces is a consideration for new housing developments, regeneration schemes etc.24463National Fraud Initiative (NFI) matches in relation to COVID related business grants are promptly reviewed and investigations undertaken as necessary.24469Monitoring and evaluation of social media content.24475Records relating to housing and housing related developments are accurate, up to date and appropriately safeguarded.24480Employee hard copy files are adequately safeguarded.24481Up to date HR policies and procedures.24482Effective working relationships with staff forums and other employee groups such as unions.24483Payments made to external providers of day care, after school and residential short breaks for young people with complex and ditional needs are accurate and timely.24499There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24491Civic enforcement actions are appropriately and accurately recorded.24492Appeals against civic enforcement actions are managed appropriately.24493Information held about pupils in receipt of afree school med is accurate.24494Payments for catering supplicas are accurate.24495Information held about pupils in receipt of afree school med is accurate and update and managed appropriately.24496Appeals against civic enforcement actions are managed appropriately.24497Information held about pupils in receipt of afree school med is accurate.24<			
Actional Fraud initiative (NFI) matches in relation to COVID related business grants are promptly reviewed and investigations24463Monitoring and evaluation of social media content.24475Records relating to housing and housing related developments are accurate, up to date and appropriately safeguarded.24478Employee hard copy files are adequately safeguarded.24489Effective working relationships with staff forums and other employee groups such as unions.24483additional needs are accurate and timely.24484School admissions records are accurate and timely.24499There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24499Income/payments relating to on-site concessions are accurate.24499Charges for security and surveillance have been set appropriately.24499Civic enforcement actions are appropriately and accurately recorded.24499Information held about pupils in receipt of a free school meal is accurate and upate and managed appropriately.24401Payments for catering supplies are accurately.24402Payments made to external training providers are accurate.24403Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24409Payments for catering supplies are accurately.24409Payments made to external training providers are accurate.24409Information held about pupils in receipt of a free school meal			
463 undertaken as necessary.24469Monitoring and evaluation of social media content.24475Records relating to housing and housing related developments are accurate, up to date and appropriately safeguarded.24480Employee hard copy files are adequately safeguarded.24481Up to date HR policies and procedures.24482Effective working relationships with staff forums and other employee groups such as unions.24483Payments made to external providers of day care, after school and residential short breaks for young people with complex and additional needs are accurate and timely.24490There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24491Income/payments relating to on-site concessions are accurate.24492Charges for security and surveillance have been set appropriately.24493Civic enforcement actions are managed appropriately.24494Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24491Civic enforcement actions are appropriately encorded.24492Payments made to external training providers are accurate.24493Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24494Payments for catering supplies are accurately.24495Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24496<	461		24
ArrsRecords relating to housing and housing related developments are accurate, up to date and appropriately safeguarded.24480Employee hard copy files are adequately safeguarded.24481Up to date HR policies and procedures.24482Effective working relationships with staff forums and other employee groups such as unions.24483additional needs are accurate and timely.24489School admissions records are accurate and up-to-date.24490There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24491Charges for security and surveillance have been set appropriately.24492Charges for security and surveillance have been set appropriately.24493Appeals against civic enforcement actions are managed appropriately.24494Appeals against civic enforcement actions are managed appropriately.24495Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24496Payments to Community (SBC) and Passenger (DBC) transport providers are accurate.24497Systems are in place to report/identify potential planning breaches.24498Systems are in place to report/identify potential planning breaches.24499Systems are in place to report/identify potential planning breaches.24491Free is an appropriate system in place to manage building control appeals.24493Frees for building control applications have been set appropriately.<	463	undertaken as necessary.	24
475Enclose and copy files are adequately safeguarded.24480Employee hard copy files are adequately safeguarded.24481Up to date HR policies and procedures.24482Effective working relationships with staff forums and other employee groups such as unions.24483Payments made to external providers of day care, after school and residential short breaks for young people with complex and additional needs are accurate and unely.24489School admissions records are accurate and up-to-date.24490There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24491Payments made to external training providers are accurate.24492Payments relating to on-site concessions are accurate.24493Income/payments relating to on-site concessions are accurate.24494Charges for security and surveillance have been set appropriately.24493Appeals against civic enforcement actions are managed appropriately.24494Payments for catering supplies are accurate and in accordance with the contract.24500Information held about pupils in receipt of a free school meal is accurate.24501Payments are made to waste contractors accurately.24502Payments are made to waste contractors accurately.24503Systems are in place to report/identify potential planning breaches.24504Payments are maper of applications have been set appropriately.24505Systems are in pl	469		24
A81Up to date HR policies and procedures.24482Effective working relationships with staff forums and other employee groups such as unions.24483Payments made to external providers of day care, after school and residential short breaks for young people with complex and additional needs are accurate and timely.24489School admissions records are accurate and up-to-date.24490There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24491Payments made to external training providers are accurate.24492Payments made to external training providers are accurate.24493Income/payments relating to on-site concessions are accurate.24494Charges for security and surveillance have been set appropriately.24495Civic enforcement actions are appropriately and accurately recorded.24496Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24501Payments for catering supplies are accurate and in accordance with the contract.24502Payments of community (SBC) and Passenger (DBC) transport providers are accurate.24503Systems are in place to report/identify potential planning breaches.24504Fees for building control appleasi.24505Fees for building control applications have been set appropriately.24506Systems are in place to report/identify potential planning breaches.24507Fees for building contral	475	Records relating to housing and housing related developments are accurate, up to date and appropriately safeguarded.	24
1.1.11.1.11.1.1482Effective working relationships with staff forums and other employee groups such as unions.24483Payments made to external providers of day care, after school and residential short breaks for young people with complex and additional needs are accurate and timely.24489School admissions records are accurate and up-to-date.24490There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24492Payments made to external training providers are accurate.24495Income/payments relating to on-site concessions are accurate.24496Charges for security and surveillance have been set appropriately.24497Civic enforcement actions are appropriately and accurately recorded.24498Appeals against civic enforcement actions are managed appropriately.24500Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24501Payments for catering supplies are accurate and in accordance with the contract.24502Payments are made to waste contractors accurately.24503Systems are in place to report/identify potential planning breaches.24504Fees for building control appeals.24515Fees for building control applications have been set appropriately.24516Ther er sereved for planning applications/requests.24517Ther er sereved for planning applications/requests.24518F	480	Employee hard copy files are adequately safeguarded.	24
Ass 483Payments made to external providers of day care, after school and residential short breaks for young people with complex and additional needs are accurate and timely.24489School admissions records are accurate and up-to-date.24490There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24492Payments made to external training providers are accurate.24495Income/payments relating to on-site concessions are accurate.24496Charges for security and surveillance have been set appropriately.24497Civic enforcement actions are appropriately and accurately recorded.24498Appeals against civic enforcement actions are managed appropriately.24500Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24501Payments for catering supplies are accurate and in accordance with the contract.24502Payments to Community (SBC) and Passenger (DBC) transport providers are accurate.24503Systems are in place to report/identify potential planning breaches.24514Fees for building control appeals.24515Fees for building control applications/requests.24516There is an appropriate system in place to manage building control appeals.24516There is neceived for planning applications/requests.24516The correct fee is received for planning applications/requests.24	481	Up to date HR policies and procedures.	24
483 additional needs are accurate and timely.24489School admissions records are accurate and up-to-date.24490There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24492Payments made to external training providers are accurate.24495Income/payments relating to on-site concessions are accurate.24496Charges for security and surveillance have been set appropriately.24497Civic enforcement actions are appropriately and accurately recorded.24498Appeals against civic enforcement actions are managed appropriately.24500Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24501Payments for catering supplies are accurate.24502Payments to Community (SBC) and Passenger (DBC) transport providers are accurate.24503Systems are in place to report/identify potential planning breaches.24514There is an appropriate system in place to manage building control appeals.24515Fees for building control applications have been set appropriately.24516There is received for planning applications/requests.24517There is negres of planning applications/requests.24	482	Effective working relationships with staff forums and other employee groups such as unions.	24
Horse 490There is a process in place for managing appeals and monitoring continued placement on the employee protection register.24491Payments made to external training providers are accurate.24492Payments relating to on-site concessions are accurate.24496Charges for security and surveillance have been set appropriately.24497Civic enforcement actions are appropriately and accurately recorded.24498Appeals against civic enforcement actions are managed appropriately.24500Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24501Payments for catering supplies are accurate and in accordance with the contract.24502Payments to Community (SBC) and Passenger (DBC) transport providers are accurate.24503Systems are made to waste contractors accurately.24504Payments are made to report/identify potential planning breaches.24512There is an appropriate system in place to manage building control appeals.24514Fees for building control applications have been set appropriately.24515Fees for building control applications/requests.24516The correct fee is received for planning applications/requests.24	483		24
49024492Payments made to external training providers are accurate.24495Income/payments relating to on-site concessions are accurate.24496Charges for security and surveillance have been set appropriately.24497Civic enforcement actions are appropriately and accurately recorded.24498Appeals against civic enforcement actions are managed appropriately.24500Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24501Payments for catering supplies are accurate and in accordance with the contract.24502Payments to Community (SBC) and Passenger (DBC) transport providers are accurate.24503Systems are made to waste contractors accurately.24504Payments are made to waste contractors accurately.24505Systems are in place to report/identify potential planning breaches.24516Fees for building control applications have been set appropriately.24515Fees for building control applications/requests.24	489	School admissions records are accurate and up-to-date.	24
495Income/payments relating to on-site concessions are accurate.24496Charges for security and surveillance have been set appropriately.24497Civic enforcement actions are appropriately and accurately recorded.24498Appeals against civic enforcement actions are managed appropriately.24500Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24501Payments for catering supplies are accurate and in accordance with the contract.24502Payments to Community (SBC) and Passenger (DBC) transport providers are accurate.24504Payments are made to waste contractors accurately.24505Systems are in place to report/identify potential planning breaches.24515Fees for building control applications have been set appropriately.24516The correct fee is received for planning applications/requests.24	490	There is a process in place for managing appeals and monitoring continued placement on the employee protection register.	24
496Charges for security and surveillance have been set appropriately.24497Civic enforcement actions are appropriately and accurately recorded.24498Appeals against civic enforcement actions are managed appropriately.24500Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24501Payments for catering supplies are accurate and in accordance with the contract.24502Payments to Community (SBC) and Passenger (DBC) transport providers are accurate.24504Payments are made to waste contractors accurately.24505Systems are in place to report/identify potential planning breaches.24512There is an appropriate system in place to manage building control appeals.24515Fees for building control applications have been set appropriately.24516The correct fee is received for planning applications/requests.24	492	Payments made to external training providers are accurate.	24
497Civic enforcement actions are appropriately and accurately recorded.24498Appeals against civic enforcement actions are managed appropriately.24500Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24501Payments for catering supplies are accurate and in accordance with the contract.24502Payments to Community (SBC) and Passenger (DBC) transport providers are accurate.24504Payments are made to waste contractors accurately.24509Systems are in place to report/identify potential planning breaches.24512There is an appropriate system in place to manage building control appeals.24515Fees for building control applications have been set appropriately.24516The correct fee is received for planning applications/requests.24	495	Income/payments relating to on-site concessions are accurate.	24
498Appeals against civic enforcement actions are managed appropriately.24500Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24501Payments for catering supplies are accurate and in accordance with the contract.24502Payments to Community (SBC) and Passenger (DBC) transport providers are accurate.24504Payments are made to waste contractors accurately.24509Systems are in place to report/identify potential planning breaches.24512There is an appropriate system in place to manage building control appeals.24515Fees for building control applications have been set appropriately.24516The correct fee is received for planning applications/requests.24	496	Charges for security and surveillance have been set appropriately.	24
498Appeals against civic enforcement actions are managed appropriately.24500Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24501Payments for catering supplies are accurate and in accordance with the contract.24502Payments to Community (SBC) and Passenger (DBC) transport providers are accurate.24504Payments are made to waste contractors accurately.24509Systems are in place to report/identify potential planning breaches.24512There is an appropriate system in place to manage building control appeals.24515Fees for building control applications have been set appropriately.24516The correct fee is received for planning applications/requests.24	497	Civic enforcement actions are appropriately and accurately recorded.	24
500Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.24501Payments for catering supplies are accurate and in accordance with the contract.24502Payments to Community (SBC) and Passenger (DBC) transport providers are accurate.24504Payments are made to waste contractors accurately.24509Systems are in place to report/identify potential planning breaches.24512There is an appropriate system in place to manage building control appeals.24515Fees for building control applications have been set appropriately.24516The correct fee is received for planning applications/requests.24	498	Appeals against civic enforcement actions are managed appropriately.	
501Payments for catering supplies are accurate and in accordance with the contract.24502Payments to Community (SBC) and Passenger (DBC) transport providers are accurate.24504Payments are made to waste contractors accurately.24509Systems are in place to report/identify potential planning breaches.24512There is an appropriate system in place to manage building control appeals.24515Fees for building control applications have been set appropriately.24516The correct fee is received for planning applications/requests.24		Information held about pupils in receipt of a free school meal is accurate and update and managed appropriately.	
501Payments to Community (SBC) and Passenger (DBC) transport providers are accurate.24504Payments are made to waste contractors accurately.24509Systems are in place to report/identify potential planning breaches.24512There is an appropriate system in place to manage building control appeals.24515Fees for building control applications have been set appropriately.24516The correct fee is received for planning applications/requests.24			
501Payments are made to waste contractors accurately.24509Systems are in place to report/identify potential planning breaches.24512There is an appropriate system in place to manage building control appeals.24515Fees for building control applications have been set appropriately.24516The correct fee is received for planning applications/requests.24			
501201509Systems are in place to report/identify potential planning breaches.24512There is an appropriate system in place to manage building control appeals.24515Fees for building control applications have been set appropriately.24516The correct fee is received for planning applications/requests.24			
512There is an appropriate system in place to manage building control appeals.24515Fees for building control applications have been set appropriately.24516The correct fee is received for planning applications/requests.24			
515Fees for building control applications have been set appropriately.24516The correct fee is received for planning applications/requests.24			
516     The correct fee is received for planning applications/requests.     24			
For four local sector in the sector sec			
317     100 for plaining applications received nove seen set correctly.     24			
	51/	receiter planning applications received have been set correctly.	24

131Payment of diabled facility/heiping hand grant spication has been appropriately recorded.24131The diabled facility/heiping hand grant budget is appropriately montored.24132The diabled facility/heiping hand grant budget is appropriately montored.24133The diabled facility/heiping hand grant budget is appropriately montored.24134The diabled facility/heiping hand grant budget is appropriately montored.24135Discions to award discourts for Council Tax or Rate Relief for NNDR are appropriate24136Outcourd AnyNNDR information is accurate and up to date.24137Discourds/Rate Relief is monitored for continued eligibility and there is an appropriate appeals process in place.24134The decisions to allow a personal budget as accurate and timely.24134The decision to allow approaches for transport information is up to date and accurate.24136Community (SIC) and Passenger (DRC) transport information is up to date and accurate.24137The correct fee is received for incenses.24138Adecutar procedures exist to eligent council tax and NNDR debts are appropriate and have been appropriately approved.24139Discretionary housing payments are made in accordance with the schemes.24130Discretionary housing payments are made in accordance with the schemes.24131Discretionary housing payments are made in accordance with the schemes.24132Decisions to write off outstanding council tax and NNDR debts are appropriate and have aperopriately autorised.24			
20         Monitoring of disabled facility/helping hand grant work is appropriate.         24           21         The disabled facility/helping hand grant work is appropriately monitored.         24           22         Financial assistance to buintesses decisions are accurately recorded.         24           23         Best autitivity is recorded appropriately.         24           24         Decisions to award discounts for Council Tax of Rate Relief for NNDR are appropriate appeals process in place.         24           24         Monitor and review use of personal budgets are appropriate.         24           24         Financial assessments are reviewed and update for changes in circumstances.         24           24         Financial assessments are reviewed and update for changes in circumstances.         24           24         Process for transport eligibility decisions.         24           250         Council Tax support/housing benefit overpayments are managed effectively.         24           251         Decisions to write of for ustanding council tax and NNR debts are appropriate.         24           252         Decisions to write of for ustanding council tax and NNR debts are appropriate.         24           252         Decisions to write of for ustanding council tax and NNR debts are appropriate.         24           253         Decisions to write of for ustanding council tax and and proved and inclu	518	Payment of disabled facilities/helping hand grants are accurate.	24
21         The disabled facilities/helping hand grant budget is appropriately monitored.         24           22         Financial assistance to businesses decisions are accurately recorded.         24           23         Beckions to award discounts for Council Tax or Rate Relief for NNDR are appropriate         24           230         Discounts/Rate Relief is monitored for continued eligibility and there is an appropriate appeals process in place.         24           241         The decisions to award discounts for Council Tax are Attare Relief for NNDR are appropriate appeals process in place.         24           243         Discounts/Rate Relief is monitored for continued eligibility and there is an appropriate appeals process in place.         24           244         Payment of personal budgets are appropriate.         24           245         There is an effective appeals process for transport eligibility decisions.         24           246         Community (SRC) and Passenger (DRC) Transport information is up to date and accurate.         24           256         Council Tax support/housing benefit overpayments are managed effectively.         24           257         Decisions to write off outstanding council Tax/Benefits/Buisses Rate services.         24           257         Decisions to write off outstanding bousing debts is appropriate and all steps taken to recover the amount.         24           258         Indecision to provide additional su	519		24
Financial assistance to businesses decisions are accurately recorded.         Pail           PAS audit work is recorded appropriately.         Pail           Pacisions to award discounts for Council Tax or Rate Relief for NNDR are appropriate appeals process in place.         Pail           Pacisions to award discounts for Council Tax or Rate Relief for NNDR are appropriate appeals process in place.         Pail           Path         The decisions to alware discounts for continued eligibility and there is an appropriate appeals process in place.         Pail           Path         The decisions to alware personal budgets are appropriate.         Pail           Path         The decisions to alware personal budgets is accurate and timely.         Pail           Payment of personal budgets is accurate and timely.         Pail         Pail           Path         There is an effective appeals process for transport information is up to date and accurate.         Pail           Payment of personal budgets is accurate and timely.         Pail         Pail           Path         Pail         Pail         Pail           Pail	520		24
space         H&S audit work is recorded appropriately.         124           Space         Decisions to award discumts for Council Tax or Nate Relief for NNDR are appropriate         224           Space         Council Tax/NNDR information is accurate and up to date.         224           Space         Council Tax/NNDR information is accurate and up to date.         224           Space         Space         224           S	521		24
space         Decisions to award discounts for Council Tax or Rate Relief for NNDR are appropriate         124           Space         Council Tax/NNDR information is accurate and up to date.         244           Space         Discounts/Rate Relief is monitored for continued eligbility and there is an appropriate appeals process in place.         244           Monitor and review use of personal budgets are appropriate.         244           Space         Payment of personal budgets is accurate and timely.         244           Space         Community (SBC) and Passenger (DBC) Transport information is up to date and accurate.         244           Space         Community (SBC) and Passenger (DBC) Transport information is up to date and accurate.         244           Space         Council Tax support/housing payments are made in accordance with the scheme.         244           Space         Decisions to write-off outstanding council tax and NNDR decks are appropriate and have been appropriately authorised.         244           Space         Decisions to write-off outstanding housing debts is appropriate and all steps taken to recover the amount.         244           Space         Decisions to write-off outstanding housing debts is appropriate.         244           Space         Decisions to write-off outstanding housing debts is appropriate.         244           Space         Decisions to write-off outstanding housing debts is appropriate.         244	522	· · · · · · · · · · · · · · · · · · ·	24
13.2Council Tax/NNDR information is accurate and up to date.12.413.3Discounts/fate Relief is monitored for continued eligibility and there is an appropriate appeals process in place.2.414.4Monitor and review use of personal budgets are appropriate.2.414.7He decisions to allow ap ersonal budget are appropriate.2.415.4Payment of personal budgets is accurate and timely.2.415.4Payment of personal budgets is accurate and timely.2.415.5Community (SIC) and Passenger (DRC) Transport information is up to date and accurate.2.415.4Free is an effective appeals process for transport information is up to date and accurate.2.415.4Community (SIC) and Passenger (DRC) Transport information is up to date and accurate.2.415.4Feedback on cases of identified fraud are acted upon appropriately.2.415.5Discrictionary housing benefit overpayments are managed effectively.2.415.6Discrictionary housing payments are managed effectively.2.415.6Discrictionary housing payments are managed effectively.2.415.6Discrictionary housing payments are managed effectively.2.415.7Discrictionary housing payments are managed effectively.2.415.8Discrictionary housing payments are managed effectively.2.415.9Discrictionary housing debts is appropriate and all steps taken to recover the amount.2.415.7Pacision to write-off outstanding housing debts is appropriate.2.415.7The decision to provide additio	525		24
300         Discounts/Rate Relief is monitored for continued eligibility and there is an appropriate appeals process in place.         124           340         Monitor and review use of personal budgets.         224           341         The decisions to allow a personal budget are appropriate.         224           342         Financial assessments are reviewed and updated for changes in circumstances.         224           343         There is an effective appeals process for transport eligibility decisions.         224           344         Payment of personal budgets is accurate and timely.         224           345         Community (SBC) and Passenger (DBC) Transport information is up to date and accurate.         224           345         Preceducts cortex fee is received or licenses.         224           346         Community (SBC) and Passenger (DBC) Transport information is up to date and accurate.         224           345         Discretionary housing payments are managed effectively.         224           345         Discretionary housing payments are managed effectively.         224           345         Discretionary housing payments are managed effectively.         224           345         Decisions to write-off outstanding council tax and NNDR debts are appropriate and have been appropriately approved.         224           345         Decisions to write-off outstanding housing debts is appropriate.	528		24
340Monitor and review use of personal budgets.24341The decisions to allow a personal budget are appropriate.24342Financial assessments are reviewed and updated for changes in circumstances.24344Payment of personal budgets is accurate and timely.24345There is an effective appeals process for transport eligibility decisions.24346Community (SC) and Passenger (DBC) Transport information is up to date and accurate.24347The correct fee is received for licenses.24348Feedback on cases of identified fraud are acted upon appropriately.24350Council Tax support/housing beeffit verpayments are managed effectively.24351Discretionary housing payments are made in accordance with the scheme.24353Adequate procedures exist to deliver Council Tax/Benefity/Business atte services.24354Decisions to write-off outstanding council tax and NNDR debts are appropriate and have been appropriately approved.24355Decision to write-off outstanding council tax and approved and includes a plan for achievement of its objectives.24372The decision to provide additional support to adoptive families is appropriate.24373Regular bark reconciliations are undertaken and are up to date with minimal amounts in suspense.24374Regular bark reconciliations are undertaken and are up to date with minimal amounts in suspense.24375Regular bark reconciliations are undertaken and are up to date wither WAT may have been overpaid, are reviewed and24376<	529		24
313The decisions to allow a personal budget are appropriate.324324Financial assessments are reviewed and updated for changes in circumstances.244324Payment of personal budgets is accurate and timely.244324There is an effective appeals process for transport eligibility decisions.244325There is an effective appeals process for transport eligibility decisions.244326Community (SBC) and Passenger (DBC) transport information is up to date and accurate.244327The correct fee is received for licenses.244328Seedback on cases of identified fraud are acted upon appropriately.244329Discretionary housing payments are made in accordance with the scheme.244329Discretionary housing payments are made in accordance with the scheme.244329Decisions to write-off outstanding council tax and NNDR debts are appropriate and have been appropriately approved.244329Council Tax support/housing debts is appropriate and all steps taken to recover the amount.244329Pocisions to write-off outstanding housing debts is appropriate and all steps taken to recover the amount.244320Sundry debts are only written-off when all steps have been taken to recover the amount.244321The decision to provide additional support to adoptive families is appropriate.244323Regular bark reconciliations are undertaken and are up to date with rinimal amounts in suspense.244324There is an effective financial process in place which ensures that all refunds, exchanges, and account cre	530		24
13.113.124Payment of personal budgets is accurate and timely.2424Payment of personal budgets is accurate and timely.2424Payment of personal budgets is accurate and timely.2424There is an effective appeals process for transport information is up to date and accurate.2424The correct fee is received for licenses.24250Council Tax support/housing benefit overpayments are managed effectively.24251Discretionary housing payments are made in accordance with the scheme.24252Decisions to write-off outstanding council tax and NNDR debts are appropriate and have been appropriately approved.24253Decisions to write-off outstanding council tax and NNDR debts are appropriate and all steps taken to recover the amount.24253Adequate procedures exist to deliver Council Tax/Benefits/Business Rate services.24254Decisions to write-off outstanding housing debts is appropriate and all steps taken to recover the amount.24255Decisions to provide additional support to adoptive families is appropriate.24256Sundry debts are only written-off when all steps have been taken to recover the amounts on troblectives.24257The decision to provide additional support to adoptive families is appropriate.24258Regular bank reconciliations are undertaken and are up to date with minimal amounts in suspense.24259The decision to provide additional supplets in line with Contract Procedure Rules.24250The norcurement of Building Cleaning supplets	540		24
144Payment of personal budgets is accurate and timely.144145There is an effective appeals process for transport eligibility decisions.24146Community (SBC) and Passenger (DBC) Transport information is up to date and accurate.24147The correct fee is received for licenses.24148Edeback on cases of identified fraud are acted upon appropriately.24149Edeback on cases of identified fraud are acted upon appropriately.24141Discretionary housing payments are made in accordance with the scheme.24142Discretionary housing payments are made in accordance with the scheme.24143Decisions to write-off outstanding council tax and NNDR debts are appropriate and have been appropriately approved.24144S55Decisions to write-off outstanding housing debts is appropriate and lastep taken to recover the amount.24145Sundry debts are only written-off when all steps have been taken to recover the amounts and are appropriately authorised.24145The decision to provide additional support to adoptive families is appropriate.24146Regular bark reconciliations are undertaken and are up to date with minimal amounts in suspense.24147Results of the National Fraud (NFI) Exercise, identifying instances where VAT may have been overpaid, are reviewed and outcomes recorded.24147Barcerement of Building Cleaning supplies is in line with Contract Procedure Rules.24148National Fraud Initiative (NFI) matches in relation to Concessionary Travel passes are promptly reviewed and investigations undertake	541		24
343There is an effective appeals process for transport eligibility decisions.24344Community (SBC) and Passenger (DBC) Transport information is up to date and accurate.24347The correct fee is received for licenses.24348Feedback on cases of identified fraud are acted upon appropriately.24350Council Tax support/housing benefit overpayments are managed effectively.24351Discretionary housing payments are made in accordance with the scheme.24353Adequate procedures exist to deliver Council Tax/Benefits/Business Rate services.24354Decisions to write-off outstanding council tax and NNDR debts are appropriate and have been appropriately approved.24355Decisions to write-off outstanding housing debts is appropriate and all steps taken to recover the amount.24355Sundry debts are only written-off when all steps have been taken to recover the amount and are appropriately authorised.24356Sundry debts are only written-off when all steps have been taken to recover the amounts and are appropriately authorised.24357There is an effective financial process in place which ensures that all refunds, exchanges, and account credits are accounted for and appropriately authorised at the Hippodrome.24358Deliver tavel grant funding received is appropriately dealt with.24359There ins effective financial processe, identifying instances where VAT may have been overpaid, are reviewed and auccourse recorded.24359There ins effective financial processe, identifying instances where VAT may have been overpaid, are reviewed	542		24
Add SectionCommunity (SBC) and Passenger (DBC) Transport information is up to date and accurate.24547The correct fee is received for licenses.24548Feedback on cases of identified fraud are acted upon appropriately.24550Council Tax support/housing benefit overpayments are managed effectively.24551Discretionary housing payments are made in accordance with the scheme.24552Adequate procedures exist to deliver Council Tax/Benefits/Business Rate services.24553Decisions to write-off outstanding council tax and NNDR debts are appropriate and have been appropriately approved.24554Decisions to write-off outstanding housing debts is appropriate and all steps taken to recover the amount.24555Sondry debts are only written-off when all steps have been taken to recover the amounts and are appropriately authorised.24573An economic growth strategy has been prepared and approved and includes a plan for achievement of its objectives.24574There is an effective financial process in place which ensures that all refunds, exchanges, and account credits are accounted a outcomes recorded.24578Regular bank reconcillations are undertaken and are up to date with minimal amounts in suspense.24579The mergency active travel grant funding received is appropriately dealt with.24579The mergency active travel grant funding received is appropriately dealt with.24579National Fraud Initiative (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.24 <td>544</td> <td></td> <td>24</td>	544		24
The correct fee is received for licenses.24547The correct fee is received for licenses.24548Feedback on cases of identified fraud are acted upon appropriately.24550Council Tax support/housing benefit overpayments are managed effectively.24551Discretionary housing payments are made in accordance with the scheme.24553Adequate procedures exist to deliver Council Tax/Benefits/Business Rate services.24554Decisions to write-off outstanding council tax and NNDR debts are appropriate and have been appropriately approved.24555Decisions to write-off outstanding housing debts is appropriate and all steps taken to recover the amount.24556Sundry debts are only written-off when all steps have been taken to recover the amounts and are appropriately authorised.24571An economic growth strategy has been prepared and approved and includes a plan for achievement of its objectives.24572The decision to provide additional support to adoptive families is appropriate.24573Regular bank reconciliations are undertaken and are up to date with minimal amounts in suspense.24584All newly appointed employees have completed is appropriately deati with.24585All newly appointed employees have completed an appropriately deati with.24586National Fraud Initiative (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.24587National Fraud Initiative (NFI) matches in relation to concesionary Travel pases are promptly reviewed and investigations under	545		24
141141143Feedback on cases of identified fraud are acted upon appropriately.2411530Council Tax support/housing benefit overpayments are managed effectively.2411531Discretionary housing payments are made in accordance with the scheme.2411532Adequate procedures exist to deliver Council Tax/Benefits/Business Rate services.2411534Decisions to write-off outstanding council tax and NNDR debts are appropriate and have been appropriately approved.2411535Decisions to write-off outstanding housing debts is appropriate and all steps taken to recover the amount.2411536Sundry debts are only written-off when all steps have been taken to recover the amounts and are appropriately authorised.2411537An economic growth strategy has been prepared and approved and includes a plan for achievement of its objectives.2411537There is an effective financial process in place which ensures that all refunds, exchanges, and account credits are accounted2411538Regular bank reconditions are undertaken and are up to date with minimal amounts in suspense.2411539The emergency active travel grant funding received is appropriately dealt with.2411530The emergency active travel grant funding received is appropriately dealt with.2411531National Fraud INITI watches in relation to Concessionary Travel passes are promptly reviewed and investigations2411532National Fraud INITiative (NFI) matches in relation to caucil Tax Reduction Scheme are promptly reviewed and investigations2411533National Fraud INITiative	546	Community (SBC) and Passenger (DBC) Transport information is up to date and accurate.	24
StoreCouncil Tax support/housing benefit overpayments are managed effectively.24551Discretionary housing payments are made in accordance with the scheme.24553Adequate procedures exist to deliver Council Tax/Benefits/Business Rate services.24554Decisions to write-off outstanding council tax and NNDR debts are appropriate and have been appropriately approved.24555Decisions to write-off outstanding housing debts is appropriate and all steps taken to recover the amount.24556Sundry debts are only written-off when all steps have been taken to recover the amounts and are appropriately authorised.24571An economic growth strategy has been prepared and approved and includes a plan for achievement of its objectives.24572The decision to provide additional support to adoptive families is appropriate.24573Regular bank reconcilitations are undertaken and are up to date with minimal amounts in suspense.24574Results of the National Fraud (NFI) Exercise, identifying instances where VAT may have been overpaid, are reviewed and outcomes recorded.24574National Fraud Initiative (NFI) matches in relation to Concessionary Travel pases are promptly reviewed and investigations undertaken as necessary.24681National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24682National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24683National Fraud Initiative (NFI) matches in rel	547	The correct fee is received for licenses.	24
101102101101101101101101102101101101101101101103101101101101101101101104101101101101101101101105101101101101101101101105101101101101101101101105101101101101101101101105101101101101101101101105101101101101101101101105101101101101101101101105101101101101101101101106101101101101101101101107101101101101101101101108101101101101101101101108101101101101101101101108101101101 </td <td>549</td> <td>Feedback on cases of identified fraud are acted upon appropriately.</td> <td>24</td>	549	Feedback on cases of identified fraud are acted upon appropriately.	24
1313 1323Adequate procedures exist to deliver Council Tax/Benefits/Business Rate services.241324241324241325Decisions to write-off outstanding council tax and NNDR debts are appropriate and have been appropriately approved.241325Decisions to write-off outstanding housing debts is appropriate and all steps taken to recover the amount.241325Sundry debts are only written-off when all steps have been taken to recover the amounts and are appropriately authorised.241326An economic growth strategy has been prepared and approved and includes a plan for achievement of its objectives.241327The decision to provide additional support to adoptive families is appropriate.241326Regular bank reconciliations are undertaken and are up to date with minimal amounts in suspense.241327Regular bank reconciliations are undertaken and are up to date with minimal amounts in suspense.241338All newly appointed employees have completed an appropriately dealt with.241340The emergency active travel grant funding received is appropriate probation.241359National Fraud (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.241351National Fraud Initiative (NFI) matches in relation to council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.241340National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.241351Na	550	Council Tax support/housing benefit overpayments are managed effectively.	24
1.1.1 1.554Decisions to write-off outstanding council tax and NNDR debts are appropriate and have been appropriately approved.1241.555Decisions to write-off outstanding housing debts is appropriate and all steps taken to recover the amount.241.556Sundry debts are only written-off when all steps have been taken to recover the amounts and are appropriately authorised.241.571An economic growth strategy has been prepared and approved and includes a plan for achievement of its objectives.241.572The decision to provide additional support to adoptive families is appropriate.241.573Regular bank reconciliations are undertaken and are up to date with minimal amounts in suspense.241.576Regular bank reconciliations are undertaken and are up to date with minimal amounts in suspense.241.580The emergency active travel grant funding received is appropriately dealt with.241.580The emergency active travel grant funding received is appropriately dealt with.241.581Autional Fraud Initiative (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.241.581National Fraud Initiative (NFI) matches in relation to concessionary Travel passes are promptly reviewed and investigations241.582National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations241.583National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations241.584National Fraud Initiative (NFI) matches in relat	551	Discretionary housing payments are made in accordance with the scheme.	24
554Control24555Decisions to write-off outstanding housing debts is appropriate and all steps taken to recover the amount.24556Sundry debts are only written-off when all steps have been taken to recover the amounts and are appropriately authorised.24571An economic growth strategy has been prepared and approved and includes a plan for achievement of its objectives.24572The decision to provide additional support to adoptive families is appropriate.24575For and appropriately authorised at the Hippodrome.24576Regular bank reconciliations are undertaken and are up to date with minimal amounts in suspense.24578Results of the National Fraud (NFI) Exercise, identifying instances where VAT may have been overpaid, are reviewed and outcomes recorded.24580The emergency active travel grant funding received is appropriately dealt with.24680National Fraud Initiative (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.24681National Fraud Initiative (NFI) matches in relation to resident parking permits are promptly reviewed and investigations undertaken as necessary.24683National Fraud Initiative (NFI) matches in relation to accelerator are promptly reviewed and investigations undertaken as necessary.24684National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undert	553	Adequate procedures exist to deliver Council Tax/Benefits/Business Rate services.	24
111 1256Sundry debts are only written-off when all steps have been taken to recover the amounts and are appropriately authorised.241257An economic growth strategy has been prepared and approved and includes a plan for achievement of its objectives.241272The decision to provide additional support to adoptive families is appropriate.241275There is an effective financial process in place which ensures that all refunds, exchanges, and account credits are accounted for and appropriately authorised at the Hippodrome.241276Regular bank reconciliations are undertaken and are up to date with minimal amounts in suspense.24128National Fraud (NFI) Exercise, identifying instances where VAT may have been overpaid, are reviewed and outcomes recorded.24128All newly appointed employees have completed an appropriately dealt with.24129The emergency active travel grant funding received is appropriate probation.24120The procurement of Building Cleaning supplies is in line with Contract Procedure Rules.24120National Fraud Initiative (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.24121National Fraud Initiative (NFI) matches in relation to council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24129National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24129National Fraud Initiative (NFI) matches in relation to bousing Benefits Claimants are promptly reviewed and invest	554	Decisions to write-off outstanding council tax and NNDR debts are appropriate and have been appropriately approved.	24
556An economic growth strategy has been prepared and approved and includes a plan for achievement of its objectives.24571An economic growth strategy has been prepared and approved and includes a plan for achievement of its objectives.24572The decision to provide additional support to adoptive families is appropriate.24575for and appropriately authorised at the Hippodrome.24576Regular bank reconciliations are undertaken and are up to date with minimal amounts in suspense.24578Results of the National Fraud (NFI) Exercise, identifying instances where VAT may have been overpaid, are reviewed and outcomes recorded.24580The emergency active travel grant funding received is appropriately dealt with.24581All newly appointed employees have completed an appropriate probation.24680National Fraud Initiative (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.24681National Fraud Initiative (NFI) matches in relation to concessionary Travel passes are promptly reviewed and investigations undertaken as necessary.24683National Fraud Initiative (NFI) matches in relation to trade creditors are promptly reviewed and investigations undertaken as necessary.24684National Fraud Initiative (NFI) matches in relation to Concuil Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24686Nati	555	Decisions to write-off outstanding housing debts is appropriate and all steps taken to recover the amount.	24
571Action of the second se	556	Sundry debts are only written-off when all steps have been taken to recover the amounts and are appropriately authorised.	24
There is an effective financial process in place which ensures that all refunds, exchanges, and account credits are accounted for and appropriately authorised at the Hippodrome.24576Regular bank reconciliations are undertaken and are up to date with minimal amounts in suspense.24578Results of the National Fraud (NFI) Exercise, identifying instances where VAT may have been overpaid, are reviewed and outcomes recorded.24580The emergency active travel grant funding received is appropriately dealt with.24582All newly appointed employees have completed an appropriate probation.24680The procurement of Building Cleaning supplies is in line with Contract Procedure Rules.24680National Fraud Initiative (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.24681National Fraud Initiative (NFI) matches in relation to concessionary Travel pases are promptly reviewed and investigations undertaken as necessary.24683National Fraud Initiative (NFI) matches in relation to resident parking permits are promptly reviewed and investigations undertaken as necessary.24684National Fraud Initiative (NFI) matches in relation to council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24686National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24 <t< td=""><td>571</td><td>An economic growth strategy has been prepared and approved and includes a plan for achievement of its objectives.</td><td>24</td></t<>	571	An economic growth strategy has been prepared and approved and includes a plan for achievement of its objectives.	24
575for and appropriately authorised at the Hippodrome.24576Regular bank reconciliations are undertaken and are up to date with minimal amounts in suspense.24578Results of the National Fraud (NFI) Exercise, identifying instances where VAT may have been overpaid, are reviewed and outcomes recorded.24580The emergency active travel grant funding received is appropriately dealt with.24582All newly appointed employees have completed an appropriate probation.24680The procurement of Building Cleaning supplies is in line with Contract Procedure Rules.24681National Fraud Initiative (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.24682National Fraud Initiative (NFI) matches in relation to concessionary Travel passes are promptly reviewed and investigations undertaken as necessary.24683National Fraud Initiative (NFI) matches in relation to trade creditors are promptly reviewed and investigations undertaken as necessary.24684National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24686National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24687National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and in	572	The decision to provide additional support to adoptive families is appropriate.	24
FindResults of the National Fraud (NFI) Exercise, identifying instances where VAT may have been overpaid, are reviewed and outcomes recorded.24578Results of the National Fraud (NFI) Exercise, identifying instances where VAT may have been overpaid, are reviewed and outcomes recorded.24580The emergency active travel grant funding received is appropriately dealt with.24582All newly appointed employees have completed an appropriate probation.24660The procurement of Building Cleaning supplies is in line with Contract Procedure Rules.24680National Fraud Initiative (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.24681National Fraud Initiative (NFI) matches in relation to Concessionary Travel passes are promptly reviewed and investigations undertaken as necessary.24682National Fraud Initiative (NFI) matches in relation to resident parking permits are promptly reviewed and investigations undertaken as necessary.24683National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24684National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and24686National Fraud Initiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and24	575		24
578outcomes recorded.24580The emergency active travel grant funding received is appropriately dealt with.24582All newly appointed employees have completed an appropriate probation.24660The procurement of Building Cleaning supplies is in line with Contract Procedure Rules.24680National Fraud Initiative (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.24681National Fraud Initiative (NFI) matches in relation to Concessionary Travel passes are promptly reviewed and investigations undertaken as necessary.24682National Fraud Initiative (NFI) matches in relation to resident parking permits are promptly reviewed and investigations undertaken as necessary.24683National Fraud Initiative (NFI) matches in relation to trade creditors are promptly reviewed and investigations undertaken as necessary.24684National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24686National Fraud Initiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and investigations24	576	Regular bank reconciliations are undertaken and are up to date with minimal amounts in suspense.	24
582All newly appointed employees have completed an appropriate probation.24660The procurement of Building Cleaning supplies is in line with Contract Procedure Rules.24680National Fraud Initiative (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.24681National Fraud Initiative (NFI) matches in relation to Concessionary Travel passes are promptly reviewed and investigations undertaken as necessary.24682National Fraud Initiative (NFI) matches in relation to resident parking permits are promptly reviewed and investigations undertaken as necessary.24683National Fraud Initiative (NFI) matches in relation to trade creditors are promptly reviewed and investigations undertaken as necessary.24684National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and undertaken as necessary.24	578		24
660The procurement of Building Cleaning supplies is in line with Contract Procedure Rules.24660National Fraud Initiative (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.24681National Fraud Initiative (NFI) matches in relation to Concessionary Travel passes are promptly reviewed and investigations undertaken as necessary.24682National Fraud Initiative (NFI) matches in relation to resident parking permits are promptly reviewed and investigations undertaken as necessary.24683National Fraud Initiative (NFI) matches in relation to trade creditors are promptly reviewed and investigations undertaken as necessary.24684National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24686National Fraud Initiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and undertaken as necessary.24	580	The emergency active travel grant funding received is appropriately dealt with.	24
680National Fraud Initiative (NFI) matches in relation to Blue Badge permits are promptly reviewed and investigations undertaken as necessary.24681National Fraud Initiative (NFI) matches in relation to Concessionary Travel passes are promptly reviewed and investigations undertaken as necessary.24682National Fraud Initiative (NFI) matches in relation to resident parking permits are promptly reviewed and investigations undertaken as necessary.24683National Fraud Initiative (NFI) matches in relation to trade creditors are promptly reviewed and investigations undertaken as necessary.24684National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24686National Fraud Initiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and National Fraud Initiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and Intiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and Intiative and 24	582	All newly appointed employees have completed an appropriate probation.	24
680as necessary.24681National Fraud Initiative (NFI) matches in relation to Concessionary Travel passes are promptly reviewed and investigations undertaken as necessary.24682National Fraud Initiative (NFI) matches in relation to resident parking permits are promptly reviewed and investigations undertaken as necessary.24683National Fraud Initiative (NFI) matches in relation to trade creditors are promptly reviewed and investigations undertaken as necessary.24683National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24684National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and 2424	660	The procurement of Building Cleaning supplies is in line with Contract Procedure Rules.	24
681 undertaken as necessary.24682National Fraud Initiative (NFI) matches in relation to resident parking permits are promptly reviewed and investigations undertaken as necessary.24683National Fraud Initiative (NFI) matches in relation to trade creditors are promptly reviewed and investigations undertaken as necessary.24684National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and 2424	680		24
682 undertaken as necessary.24683National Fraud Initiative (NFI) matches in relation to trade creditors are promptly reviewed and investigations undertaken as necessary.24684National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and 2424	681		24
683 necessary.24684National Fraud Initiative (NFI) matches in relation to Council Tax Reduction Scheme are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and 2424	682		24
684 undertaken as necessary.24685National Fraud Initiative (NFI) matches in relation to Housing Benefits Claimants are promptly reviewed and investigations undertaken as necessary.24686National Fraud Initiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and 2424	683		24
685       undertaken as necessary.       24         686       National Fraud Initiative (NFI) matches in relation to Housing tenants, waiting lists and RTB are promptly reviewed and       24	684		24
686 74	685		24
	686		24

687	National Fraud Initiative (NFI) matches in relation to Council Tax Single Person Discount are promptly reviewed and investigations undertaken as necessary.	24
688	National Fraud Initiative (NFI) matches in relation to procurement are promptly reviewed and investigations undertaken as necessary.	24
689	National Fraud Initiative (NFI) matches in relation to payroll are promptly reviewed and investigations undertaken as necessary.	24
738	Ticket sales and admission charges for museums are recorded and income received in full.	24
750	Regular reconciliation exercises are performed between the creditors (accounts payable) balances and the main accounting (general ledger) system records.	24
752	The purpose and scope of CCTV coverage in the admin buildings has been appropriately documented and a Privacy Impact Assessment undertaken.	24
753	The purpose and scope of CCTV coverage at the depot has been appropriately documented and a Privacy Impact Assessment undertaken.	24
754	The purpose and scope of CCTV coverage of playgrounds has been appropriately documented and a Privacy Impact Assessment undertaken.	24
755	The purpose and scope of CCTV coverage used by street scene/refuse has been appropriately documented and a Privacy Impact Assessment undertaken.	24
756	The purpose and scope of body worn CCTV has been appropriately documented and a Privacy Impact Assessment undertaken.	24
757	The purpose and scope of CCTV coverage in the town centres has been appropriately documented and a Privacy Impact Assessment undertaken.	24
758	The purpose and scope of CCTV coverage in the hippodrome has been appropriately documented and a Privacy Impact Assessment undertaken.	24
759	The purpose and scope of CCTV coverage in the Dolphin Centre has been appropriately documented and a Privacy Impact Assessment undertaken.	24
760	The purpose and scope of CCTV coverage at the museum has been appropriately documented and a Privacy Impact Assessment undertaken.	24
799	Confidential reporting/whistleblowing Policy is regularly reviewed and up to date.	24
800	The Local Transport Funding received is appropriately dealt with.	24
824	DoLS assessment outcomes are recorded on a client's electronic record.	24
825	There are appropriate system/controls in place to facilitate monitoring and validation of employee expenses in relation to car mileage/parking claims.	24
74	Delivery of tender management plan	48
80	Operate clear and robust insurance claim management and processing uninsured loss recovery.	48
100	Six monthly performance report to CMT	48
110	Early help and support provided by welfare support service	48
131	Planning and provision of school meals promotes healthy, nutritious eating in compliance with the School Food Standards.	48
196	Payments made to external employee therapy providers are accurate.	48
208	Communication and marketing budgets are effectively monitored and controlled.	48
209	Staffing requirements and associated costs are understood and effectively managed in relation to communication and media related activities.	48
211	Payments made by legal services to external providers or claimants are accurate and timely.	48
237	Payments to external leisure providers are effectively managed.	48
253	Finance and assets located at stand alone facilities for adults are adequately managed.	48
276	Landlord Accreditation Scheme membership is subject to an effective review and renewal process.	48
277	The Travellers Site is secure and maintained effectively.	48
278	Financial assistance provided to businesses is subject to appropriate appraisal and approval.	48
291	An appropriate infrastructure is in place to facilitate Internet usage for the organisation.	48
322	Approved absence has been granted in-line with policy and promptly recorded and correctly authorised.	48
406	Appropriate allocation of town centre market pitches.	48
410	Delivery of Safer Stockton Partnership objectives and key priorities.	48

419	Prompt removal of graffiti from public land and street furniture.	48
425	Provision of a confidential animal collection and rehoming service.	48
426	Prompt and effective response to reports of stray or abandoned animals.	48
427	Receipt of appropriate fees prior to release of lost animals to their owner.	48
434	Safeguarding of assets and equipment used in the delivery of arts and events.	48
436	Facilities are in place for the public to report litter, fly-tipping or missed kerb side collections.	48
447	Registrars and bereavement services income is received and recorded.	48
493	Payments to external communication and engagement providers are accurate and timely.	48
505	Allocation of Market pitches is monitored and feedback sought.	48
506	Details about market traders are accurate and up to date.	48
507	Permits/Waivers and Blue Badges are monitored for continued eligibility and an appeal process is in place.	48
508	Information relating to parking permits/waivers and Blue Badges is appropriately stored and kept up to date.	48
514	An appropriate fee has been received for building control applications.	48
559	COVID related business grants have been appropriately managed with eligibility confirmed.	48
565	Staff within Finance, Development & Regeneration have completed mandatory information governance training.	48
659	The procurement of Catering Supplies is in line with Contract Procedure Rules.	48
690	Children's services effectively engage with the tender management delivery plan.	48
692	Adults and Health effectively engage with the tender management delivery plan.	48
704	Adults and Health effectively engage with the contract management delivery plan.	48
739	Treasury Management Strategy and its implementation in relation to borrowing meets the Prudential Code and Treasury Management Code of Practice.	48
823	Accurate and timely fees received in relation to temporary traffic restrictions/road closures.	48